

Vote-by-Mail Frequently Asked Questions:

Q: When will I receive my ballot?

Ballots are mailed no sooner than 21 days and no later than 14 days before an election.

Ballots cannot and will not be forwarded by the postal service. All ballots determined undeliverable are returned to the county clerk's office.

Q: What if I lose (or never receive) my ballot?

If you have not received your ballot within two weeks after they are mailed, call the Utah County Clerks Elections Division office. Your voter registration will be checked to ensure that the information is correct. If the address is correct, a replacement ballot will be sent. If your information has changed, your registration will need to be updated and a new ballot will be sent.

Q: Can I pick up a ballot for a neighbor, child or parent?

No. Ballots must be mailed to a registered voter's residential or mailing address. We cannot give or mail ballots to anyone other than the voter.

Q: When must I return my ballot?

Ballots must be mailed and clearly postmarked before Election Day or placed in the ballot box at the Springville City Civic Center by 8:00 p.m. on Election Day.

Q: What if I make a mistake marking my ballot?

If you make a mistake marking your ballot, cross through the incorrect box and name. Fill in the correct box; circle both the box and name of the correct choice. Make your intent clear. Do not sign or initial your error.

Q: Can two ballots be returned in the same envelope?

No. There should only be one ballot in each envelope. We must have an affidavit for each ballot.

Q: Why do I need to sign the ballot affidavit on the envelope?

This confirms the voter's identity. The signature on the affidavit is compared to your signature on your voter registration form.

Q: What if my signature has changed?

Complete a new voter registration form and submit it to the Utah County Elections Division.

Q: What if I forgot to sign the affidavit on the envelope before I sealed it?

If you are not sure whether you signed your affidavit, sign the outside of the envelope.

Q: What if I signed another voter's affidavit?

Cross off the wrong signature and sign the correct affidavit. If the envelope has already been sealed, you may sign the outside of the envelope.

Q: Do I have to return my ballot by mail?

No. Ballots may be placed in the ballot box at the Springville City Civic Center. Ballots being returned in person must be received by 8:00 p.m. on Election Day.

