Springville City, Utah
Public Library
Policies
https://www.springville.org/library/librarycard/policies/

Policy 3 – Internet and Online Public Access

3.01   General

(a) The Internet is a worldwide computer network which provides easy access to a massive body of information. The Springville Public Library, under the direction of the Springville Public Library Board, has established this Online Public Access Policy to allow all users to benefit from this technology.

3.02   Filtering Software

(a) Filtering software (technology protection measure) is used on all public access computers intended for use by minors and adults. The filtering software is configured to protect against access to visual depictions of child pornography, content that is harmful to minors or obscene, and other inappropriate materials subject to this policy or the Springville Public Library collection development policy. This software will block many specific pornographic sites, but it may not block them all.

(b) Filtering software restricts access in compliance with Utah Code Sections 9-7-215, 9-7-216, and Utah Administrative Rule R223-2.

(c) The Library's failure to successfully block any usage or site in violation of law or this policy does not constitute permission for such usage or site.

(d) The Library will re-evaluate whether to block or unblock a specific site if a patron who is not a minor disagrees with the filtering software's handling of that site.

3.03   Assumption of Risk

(a) The Library is not responsible for the availability or accuracy of information accessible via the Internet. The Internet is an unregulated medium, with access points and content which change rapidly and unpredictably.

(b) The Library assumes no responsibility for any damages whatsoever (including without limitation, damages to equipment), direct or indirect, arising from any person's use of its computers or World Wide Web server or from its connections to other Internet or electronic resources services.

(c) All users will comply with procedural restrictions, such as sign-ups, time limits or printing charges, developed by Library staff to provide for equitable use for all patrons.

3.04   Restrictions on Use

(a) Use of library equipment or network access for illegal purposes is expressly prohibited, including but not limited to: using the computer system to hack another system; sending forged e-mail; sending bulk mail; sending unsolicited voluminous or frequent e-mail; illegally sharing or using copyrighted materials; fraudulently misrepresenting the user's identity in any communications, or engaging in cyber-bullying or stalking.

(b) Internet users shall not access material that is harmful to minors, obscene, or pornographic, including child pornography.

(c) Illegal acts involving Library computing resources may be subject to prosecution by local, state or federal authorities.

(d) Users are required to use the Library's computers in a manner that does not have a detrimental impact on the stability and functionality of the Library's computer system and its ability to connect to and use other networks and resources. This includes installing or connecting unauthorized technical devices, changing system or software configurations, disconnecting hardware or software, installing hardware or software, or changing hardware configurations.

3.05 Monitoring of Usage

(a) As with all library resources and collections, the Library affirms that monitoring the use of the Internet and other electronic resources by any minor child is the sole right and responsibility of the parent or guardian. The Library strongly encourages parents to supervise their children's Internet and other electronic resources used.

(b) While respecting an individual user's right to privacy, staff has the right to monitor use of the Library's computer and internet resources to ensure compliance with this policy and applicable law.

(c) Failure of Library staff or systems to detect and stop actions prohibited by law and this policy constitutes neither acceptance of nor permission for such actions.

3.06   Enforcement

(a) To report complaints about the policy or its enforcement, ask a librarian for a copy of the Library Board's procedures and/or a "Reconsideration of the Library's Internet Access Policy" form.

(b) Inappropriate use of Library computer and internet resource is prohibited and failure to observe these policies may result in the loss of Internet and/or Library privileges. Loss of Internet privileges will be for a definite period of time up to one year, to be determined by the Library Director. Any suspension longer than one week may be appealed to the Library Board of Directors.

(c) When staff members observe a violation of this policy, they are expected to report the violation to their supervisor or the person-in-charge. Patrons in violation of this policy may be given a written warning through the computer management system or otherwise in writing.

(d) If the problem behavior persists, or if the behavior is a case of extreme misuse, then the patron will be asked to leave the Library for the day. When enforcing library policy, staff members are expected to maintain a calm, non-judgmental attitude and to avoid a loud tone of voice.

(e) Law enforcement and/or parents may be called if patrons refuse to leave the Library after being asked to do so or if the patron is suspected of using Library computers to engage in illegal acts.

(f) For additional information concerning the procedures for implementing this policy, ask a librarian for a copy of the Library's administrative procedures for dealing with the "Enforcement of the Online Public Access Policy."

3.07 Revision History

(a) Reviewed and approved by the Springville Library Director and Board of Trustees on June 14, 2012

(b) Revised and approved by the Springville Library Director and Board of Trustees on May 9, 2019.

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