

Amended on May 11, 2020 at 2:55 p.m.

NOTICE OF AN ALL-ELECTRONIC MEETING as authorized by Utah Governor Gary Herbert's Executive Order #2020-05, the Springville City Council will conduct an all-electronic Council Work Meeting beginning at 5:30 p.m. on Tuesday, May 12, 2020. There will be no public access to the Springville City Council chambers. Those desiring to join the meeting must do so electronically.

PUBLIC MAY ATTEND BY: Clicking the link below to join the webinar:
<https://zoom.us/j/97284510278>

WEBINAR ID: 972 8451 0278

For information on how to view this meeting go to <https://www.springville.org/agendas-minutes/>

CALL TO ORDER

MAYOR'S COMMENTS

COUNCIL BUSINESS

- 1) Discussion of Live Meetings - Josh Yost, Community Development Director
- 2) Review of quarterly metrics

MAYOR, COUNCIL AND ADMINISTRATIVE REPORTS

CLOSED SESSION, IF NEEDED - TO BE ANNOUNCED IN MOTION

The Springville City Council may temporarily recess the regular meeting and convene in a closed session to discuss the character, professional competence, or physical or mental health of an individual, pending or reasonably imminent litigation, and the purchase, exchange, or lease of real property, as provided by UCA 52-4-205

ADJOURNMENT



Quarterly Department Reports

- | | |
|--|--|
| <p>1) Administrative Services Community/Public Relations Economic Development Social Media Information Services Volunteer Coordinator Human Resources Recorder Justice Court</p> <p>2) Assistant City Administrator Finance Department Accounting Treasury Utility Billing</p> <p>Springville Library</p> <p>Hobble Creek Golf Course Golf Restaurant</p> <p>Recreation & Community Events Department Community Events Clyde Recreation Center Recreation Senior Citizens</p> <p>3) Assistant City Administrator Legal Department Legal Risk Management Prevention Coordinator/Youth Court Victim Advocate</p> | <p>Department of Buildings and Grounds Cemetery Facilities Canyon Parks City Parks Urban Forest</p> <p>Community Development Department Building Planning Business Licensing</p> <p>4) Springville Museum of Art</p> <p>5) Power Department Distribution Electrical Operations Generation Metering</p> <p>6) Department of Public Safety Ambulance/EMT Code Enforcement Emergency Preparedness Dispatch Fire Police</p> <p>7) Department of Public Works Engineering Streets Water Water Reclamation</p> |
|--|--|

Administration Department Report

May 5, 2020

| Measure | Fiscal Year 2019 | | | | Fiscal Year 2020 | | | | Annual | | | Target | |
|---|----------------------------|---------------------------|---------------------------|---------------------------|----------------------------|---------------------------|---------------------------|---------------------------|--------|--------|--------|--------|--------|
| | Q1 Jul- Sept 2018 | Q2 Oct- Dec 2018 | Q3 Jan- Mar 2019 | Q4 Apr- Jun 2019 | Q1 Jul- Sept 2019 | Q2 Oct- Dec 2019 | Q3 Jan- Mar 2020 | Q4 Apr- Jun 2020 | 2017 | 2018 | 2019 | Q3 | A |
| Meeting Minutes (within 30 days) | 99% | 95% | 100% | 100% | 99% | 100% | 100% | | | 98.5% | 99.5% | 100% | 100% |
| GRAMA Requests Fulfilled (within 10 days) | 93% | 90% | 95% | 100% | 100% | 100% | 100% | | | 94.5% | 100% | 100% | 100% |
| Turnover (full-time terminations/full-time employees) | | | 2.8% | 5.0% | 7.2% | 2.2% | 3.2% | | | | 17.1% | 3% | 15% |
| Accident Reporting (within one business day) | | | | | | | | | | | 75% | N/A | 100% |
| Social Media Engagement (Engagement on top post/following) | 41% | 6% | 17% | 17% | 21% | 26% | 19% | | | | | 25% | N/A |
| Network Reliability (Uptime) | 98% | 99% | 99% | 99% | 99% | 98% | 100% | | 98% | 99% | 99% | 100% | 100% |
| IS Cost/FTE (IS Expenses/City FTEs) | | | | | | | | | \$1485 | \$1261 | \$1208 | N/A | \$1250 |
| Cost per Ticket (IS Cost/Tickets per Period) | | | \$217 | \$259 | \$377 | \$376 | \$611 | | | | \$307 | \$500 | \$500 |

Finance/Treasury Department Report

Through period ending: 3/31/2020

| Measure | Fiscal Year 2019 | | | | Fiscal Year 2020 | | | | Annual | | | Target | |
|-------------------------------|------------------|--------|--------|--------|------------------|--------|--------|------|--------|--------|--------|--------|--------|
| | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 | Q3 | Q4 | 2017 | 2018 | 2019 | Q3 | A |
| <i>Finance Division</i> | | | | | | | | | | | | | |
| Timely Reports | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Timely Payment | 98% | 98% | 98% | 97% | 97% | 98% | 98% | | 96% | 97% | 98% | 99% | 99% |
| <i>Treasury Division</i> | | | | | | | | | | | | | |
| Treasury Cost per Transaction | \$2.68 | \$2.39 | \$3.14 | \$2.38 | \$2.88 | \$2.36 | \$2.57 | | \$2.42 | \$2.31 | \$2.65 | \$2.52 | \$2.69 |
| Maximize Interest | 82% | 86% | 91% | 91% | 91% | 91% | 91% | | n/a | 87% | 88% | 91% | 92% |

| Measure | Description | Formula |
|-------------------------------|---|--|
| Timely Reports | % of monthly department income statements delivered within 10 business days of previous month end | Reports completed within 10 business days / total reports provided |
| Timely Payment | % of all invoices paid by the due date | Invoices paid on time / total invoices |
| Treasury Cost per Transaction | Per transaction cost of all transactions (receipts) processed by the treasury division | Total treasury costs / # of transactions handled |
| Maximize Interest | Interest earnings as a % of potential interest earnings if all cash were deposited in PTIF | Interest earnings / potential interest earnings of PTIF |

Springville Public Library Department Report

May 2020

| Measure | Fiscal Year 2019 | | | | Fiscal Year 2020 | | | | Annual | | | Target | |
|--|------------------|--------|--------|--------|------------------|--------|--------|----|---------|---------|---------|--------|---------|
| | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 | Q3 | Q4 | 2017 | 2018 | 2019 | Q2 | Annual |
| Operating Costs (per capita) | \$7.70 | \$7.12 | \$7.97 | \$7.76 | \$7.38 | \$7.24 | \$7.34 | | \$30.29 | \$30.11 | \$31.51 | \$8.17 | \$32.68 |
| Visitation Rate (per capita) | 2.56 | 2.21 | 2.10 | 2.50 | 2.42 | 2.16 | 1.76 | | 9.42 | 9.78 | 9.39 | 2.40 | 9.60 |
| Community Usage Rate (percentage of community that uses the library - citizen survey) | 79% | 79% | 79% | 79% | 79% | 80.6% | 80.6% | | 78.9% | 79% | 79% | 80% | 80% |
| Patron Satisfaction Rate (average rating of collection, user experience, facility, and programs) | NA | NA | 88.1% | 88.1% | 88.1% | 88.1% | 88.1% | | NA | NA | 88.1% | 89.25% | 89.25% |
| Circulation Rate (per capita) | 4.81 | 4.35 | 4.97 | 5.20 | 5.31 | 4.32 | 3.46 | | 18.06 | 18.72 | 19.64 | 5.02 | 20.09 |
| Program Attendance (total number of attendees) | 12,778 | 10,366 | 8,267 | 13,651 | 9,566 | 10,058 | 8,437 | | 41,738 | 51,191 | 44,962 | 11,500 | 46,000 |
| Internet Use (Average daily number of computer sessions) | 127 | 107 | 95 | 97 | 108 | 87 | 71 | | 123 | 107 | 107 | 107 | 107 |



Golf Course Department Report
 Quarterly Report FY 2020 for Springville City Council
 Q3 FY 2020



| Measure | Fiscal Year 2019 | | | | Fiscal Year 2020 | | | | Annual | | | | Target | |
|--------------------------------|------------------|----------|-----------|----------|------------------|----------|----------|----|----------|----------|----------|----------|----------|----------|
| | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 | Q3 | Q4 | 2017 | 2018 | 2019 | 2020 | Q | A |
| Revenue per available tee time | \$ 12.78 | \$ 6.28 | \$ 106.87 | \$ 12.91 | \$ 14.09 | \$ 12.61 | \$ 61.18 | | \$ 11.58 | \$ 12.23 | \$ 12.14 | \$ 14.50 | \$ 26.28 | \$ 12.61 |
| Course utilization factor | 53.57% | 28.68% | 48.48% | 49.06% | 58.70% | 53.30% | 55.81% | | 44.91% | 48.18% | 47.63% | 57.60% | 58% | 55% |
| Maintenance performance factor | N/A | N/A | N/A | N/A | 69.50% | 70.25% | 74.00% | | N/A | N/A | N/A | 69.88% | 95% | 91% |
| Labor expense rate | 34.90% | 102.64% | 241.84% | 33.20% | 31.91% | 83.75% | 161.64% | | 59.77% | 55.17% | 48.54% | 48.95% | 57.07% | 53.50% |
| Pace of play (Hours) | 4.45 | 4 | 4 | 4.35 | 4.45 | 4 | 4 | | 4.2 | 4.2 | 4.2 | 4.15 | 4.16 | 4.25 |
| Gross profit margin | 27.47% | -173.16% | -239.31% | 34.47% | 45.05% | -81.74% | -338.65% | | 0.10% | -14.43% | 1.70% | -0.82% | 30% | 26% |

RECREATION Department Report March-2020

RECREATION

| MEASURE | Fiscal Year 2019 | | | | Fiscal Year 2020 | | | | Annual | | | Target | |
|---------------------------------------|------------------|----------|---------|----------|------------------|----------|----------|----|--------|--------|----------|--------|----------|
| | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 | Q3 | Q4 | 2017 | 2018 | 2019 | Q4 | A |
| Participation Rate (per population) | 4.38% | 2.26% | 5.49% | 3.64% | 3.54% | 2.33% | 3.19% | | NA | 4.24% | 3.98% | NA | |
| Revenue per Participant | \$42.77 | \$68.16 | \$53.03 | \$104.13 | \$45.44 | \$75.75 | \$78.36 | | NA | NA | \$64.23 | NA | \$65.00 |
| Operating Cost per Participant | \$130.20 | \$232.33 | \$97.95 | \$240.62 | \$144.85 | \$249.19 | \$172.92 | | NA | NA | \$159.05 | NA | \$160.00 |
| Cost Recovery Rate | 32.85% | 29.34% | 54.14% | 43.27% | 31.37% | 30.40% | 45.32% | | NA | NA | 40.38% | NA | 41.00% |
| Participant Satisfaction Rate | NA | NA | NA | NA | 62% | 63% | 81% | | NA | NA | NA | NA | 72.00% |
| Participation Rate (per Nebo numbers) | 17.53% | 9.04% | 22.33% | 14.80% | 16.04% | 10.56% | 14.47% | | NA | 16.32% | 15.93% | | |

CLYDE REC CENTER

| MEASURE | Fiscal Year 2019 | | | | Fiscal Year 2020 | | | | Annual | | | Target | |
|----------------------------------|------------------|--------|--------|--------|------------------|--------|--------|----|--------|------|--------|--------|--------|
| | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 | Q3 | Q4 | 2017 | 2018 | 2019 | Q4 | A |
| Passholder rate (per population) | NA | NA | NA | NA | NA | NA | NA | | NA | NA | NA | 24.50% | 25.00% |
| Visitation rate | 2.73 | 2.21 | 3.10 | 2.87 | 2.47 | 2.21 | 2.56 | | NA | NA | 2.66 | 3 | 2.75 |
| Revenue per visit | \$3.50 | \$3.66 | \$3.58 | \$5.86 | \$3.64 | \$3.40 | \$5.95 | | NA | NA | \$4.12 | \$3.60 | \$4.50 |
| Operating cost per visit | \$4.61 | \$4.27 | \$3.87 | \$4.75 | \$5.26 | \$4.48 | \$4.42 | | NA | NA | \$4.59 | \$3.90 | \$4.80 |
| Net Promoter score | NA | 80 | 73 | 73 | 80 | 76 | 73 | | NA | NA | 76 | 70 | 75 |

SENIOR CENTER

| MEASURE | Fiscal Year 2019 | | | | Fiscal Year 2020 | | | | Annual | | | Target | |
|---------------------------------|------------------|---------|---------|---------|------------------|---------|---------|----|--------|--------|---------|--------|---------|
| | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 | Q3 | Q4 | 2017 | 2018 | 2019 | Q4 | A |
| Operating cost per member | \$51.77 | \$48.51 | \$56.89 | \$50.21 | \$36.69 | \$46.16 | \$52.31 | | NA | NA | \$47.49 | NA | \$46.00 |
| Average program attendance rate | 32.55% | 30.78% | 30.82% | 35.75% | 40.56% | 26.99% | 26.78% | | NA | 28.29% | 33.53% | NA | 34.00% |
| Member satisfaction rate | | | 9.3 | | | | 87.90% | | 8.2 | 9.18 | 9.31 | NA | 90.00% |

Legal Department Report

May 2020

| Measure | Fiscal Year 2019 | | | | Fiscal Year 2020 | | | | Annual | | | Target | |
|--|------------------|--------|--------|--------|------------------|--------|--------|----|--------|--------|--------|---------|----------------------|
| | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 | Q3 | Q4 | 2017 | 2018 | 2019 | Q | A |
| Prosecution Cost Per Misdemeanor Case ¹ | \$123 | \$129 | \$136 | \$156 | \$118 | \$164 | NA* | | \$120 | \$139 | \$144 | \$320 | \$320 ² |
| Claims Ratio (total claims per 1,000 residents) | 0.18 | 0.03 | 0.21 | 0.21 | 0.12 | 0.12 | 0.00 | | 0.63 | 0.63 | 0.66 | >0.17 | >0.68 ³ |
| Prosecution Success (misdemeanors only) | 97% | 94% | 100% | 95% | 97% | 98% | NA* | | 97% | 93% | 96% | >95% | >95% ⁴ |
| Claims Payment Ratio (cost per capita) | \$0.22 | \$2.42 | \$0.14 | \$0.37 | \$0.09 | \$0.00 | \$0.00 | | \$0.61 | \$5.80 | \$0.79 | <\$2.50 | <\$4.00 ⁵ |
| EMOD Rate | 1.24 | 1.24 | 1.04 | 1.04 | 1.04 | 1.04 | 0.94 | | 1.38 | 1.24 | 1.04 | <1.00 | <1.00 ⁶ |

*The Utah Supreme Court issued an order based on the COVID-19 pandemic that cancelled all misdemeanor case hearings until June 1, 2020.

¹ The cost amount is our best effort calculating the cost to prosecute a misdemeanor case. We reduced prosecution costs by 25% to account for prosecution of traffic citations. The court handles over 3,000 traffic citations per year.

² This number is based on a prosecution caseload of 500 misdemeanor cases per year.

³ National average of claims per 1,000 residents (ICMA 2007).

⁴ US conviction rate for misdemeanors is 93% (2012).

⁵ National average paid per claim per capita is \$6.11 (ICMA 2007).

⁶ Anything below a 1.00 EMOD is above average.

Buildings & Grounds Department

October – December, 2019

| | Fiscal Year 2019 | | | | Fiscal Year 2020 | | | | Annual | | | Target | |
|---|------------------|--------|--------|---------|------------------|--------|--------|--------|---------|---------|---------|--------|---|
| Measure | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 | Q3 | Q4 | 2017 | 2018 | 2019 | Q3 | A |
| <u>Facilities Management</u> | | | | | | | | | | | | | |
| Average # of Days to Complete Work Order Requests | 8 | 10 | 24 | N/a | 25 | 10 | 12 | | N/a | 14 | 13 | 10 | 10 |
| Capital Replacement Project Completion (# of completed projects/total # of approved projects for FY) | 5% | 0% | 31% | 32% | 25% | 35% | 15% | | 43% | 60% | 68% | 25% | 100% |
| System Renewal and Replacement Rates (Capital Reserve/20 year projected total costs) | 3.5% | 0% | 0% | 0% | 6.5% | 0% | 0% | | 4.2% | 2.2% | 3.5% | 0% | |
| Facility Management Satisfaction Survey | N/a | N/a | N/a | N/a | N/a | N/a | 4.6 | | N/a | N/a | N/a | | 4.5 |
| % of Buildings Rated a Grade Level "B" or Better on Cleanliness Inspection Scorecard (scored areas = 17) | N/a | N/a | 61% | 75% | 71% | 90% | 85% | | N/a | N/a | 68% | | 85% |
| <u>Grounds Management</u> | | | | | | | | | | | | | |
| # of Residents per census.gov (1.16% annual growth) | 33,488 | 33,488 | 33,488 | 33,488 | 33,876 | 33,876 | 33,876 | 33,876 | 32,970 | 33,104 | 33,488 | 33,876 | 33,876 |
| Revenue Recovery: City & Canyon Parks | 11% | 4% | 24% | 14% | 15% | 3% | 21% | | 9% | 12% | 13% | 23% | 11% |
| City & Canyon Parks Cost per Resident | \$11.78 | \$8.98 | \$7.90 | \$10.08 | \$9.88 | \$8.87 | \$8.54 | | \$41.70 | \$38.05 | \$38.74 | \$8.66 | \$38.40 (NRPA National Ave. = \$78.69) |

| Measure | Fiscal Year 2019 | | | | Fiscal Year 2020 | | | | Annual | | | Target | |
|---|------------------|--------|--------|--------|------------------|--------|--------|-----|--------|--------|--------|--------|--------|
| | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 | Q3 | Q4 | 2017 | 2018 | 2019 | Q3 | A |
| Revenue Recovery: Cemetery | 79% | 102% | 75% | 77% | 89% | 83% | 56% | | 80% | 127% | 83% | 75% | 94% |
| Cemetery Cost per Resident | \$1.98 | \$1.25 | \$1.76 | \$2.15 | \$2.01 | \$1.99 | \$2.08 | | \$6.91 | \$5.85 | \$7.14 | \$2.01 | \$7.91 |
| % of Residents Within a 10-minute Walk to a City Park <small>(determined by land area and not by residential households)</small> | 93% | 93% | 93% | 93% | 93% | 93% | 93% | N/A | 93% | 93% | 93% | 93% | 93% |
| % of Residents Within a 10-Minute Walk to a City Park <small>(determined by % of residential households: Total = 9,858)</small> <small>Apt's: 295 Not Classified: 404 High Density: 1,462 Residential: 7,713</small> | N/A | N/A | N/A | N/A | N/A | N/A | 94% | | N/A | N/A | N/A | 93% | 93% |
| % of Grounds Rated Grade Level "B" or Better on Inspection Scorecard <small>(scored areas = 60)</small> | 90% | 90% | 92% | 91% | 95% | 95% | 97% | | N/A | N/A | 90.75% | 85% | 85% |
| Park Usage <small>(Grassy App coming soon to help with this measure)</small> | N/A | N/A | N/A | N/A | N/A | N/A | N/A | | N/A | N/A | N/A | | |

Community Development Department Report

May 6, 2020

| Measure | Fiscal Year 2019 | | | | Fiscal Year 2020 | | | | Annual | | | | Target | |
|--|------------------|---------|---|---|---|---|---|----|--------|------|---|--|---|----------|
| | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 | Q3 | Q4 | 2017 | 2018 | 2019 | | Q3 | A |
| Days from application submission to final action | | | Sub ¹ 83 Site ² 64 | Sub ¹ 62 Site ² 53 | Sub ¹ 39 Site ² 17 | Sub ¹ 30 Site ² 29 | Sub ¹ 45 Site ² 88 (City time 33) | | | | Sub ¹ 73 Site ² 59 | | Sub ¹ 45 Site ² 45 | 45 45 |
| Days City spent on issuance of building permit | | | | | | Res ³ 28 Com ⁴ 17 | Res 23 Com 38 | | | | | | Res ³ 21 Com ⁴ 28 | 21 28 |
| Days from complete submission to permit issuance | | | | | | Res ³ 36 Com ⁴ 30 | Res 38 Com 50 | | | | | | Res ³ 33 Com ⁴ 45 | 30 45 |
| Inspection Capacity | New | New | New | New | New | New | 85% | | | | New | | | |
| Days to inspect after inspection request | New | New | New | New | New | New | 1.055 | | | | New | | 72 Hrs. | 72 Hrs |
| Permit Valuation | \$11.7 | \$25,,2 | \$19.5 | \$19.7 | \$22.8 | \$30.5 | \$20.6 | | | | \$56.4 | | | |

¹ Residential Subdivision

² Commercial Site Plan

³ Residential Permit

⁴ Commercial Permit

MUSEUM Department Report

May 2020

| Measure | Fiscal Year 2019 | | | | Fiscal Year 2020 | | | | Annual | | | Target | |
|--|------------------|-------------|-------------|------------|------------------|------------|-------------|----|-------------|-------------|-------------|--------|-------------|
| | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 | Q3 | Q4 | FY17 | FY18 | FY19 | Q3 | A |
| Expenditures per Museum Visitor (Expenses-Revenue & Donations)/Attendance | \$6.55 | \$2.86 | \$5.75 | \$5.58 | \$6.41 | \$6.64 | \$5.21 | - | \$3.85 | \$4.75 | \$5.76 | \$6.00 | \$6.00 |
| Donations (Individual+Corporate+Foundation) | \$16,698.16 | \$32,502.45 | \$10,167.93 | \$7,863.91 | \$5,009.51 | \$2,171.26 | \$65,580.97 | - | \$71,105.00 | \$73,547.14 | \$67,232.45 | N/A | \$82,400.00 |
| Donation Growth Rate (FY20-FY19)/FY19 Donations | 50% | 309% | -76% | -38% | -70% | -93% | 545% | - | N/A | 3.40% | -8.60% | | |
| Attendance (through the door visitors, including rental attendees) | 15,279 | 14,347 | 18,293 | 20,483 | 18,742 | 14,878 | 10,602 | - | 68,625 | 62,095 | 72,975 | 18,500 | 74,000 |
| Attendance Growth Rate ((FY20 Attendance -FY19 Attendance) /FY19 Attendance)x100 | 1% | -23% | 18% | 21% | 23% | 4% | -42% | - | N/A | -9% | 18% | N/A | 1.40% |
| Visitor Satisfaction* (% of visitors responding "exceeded expectations") | N/A | N/A | N/A | N/A | N/A | N/A | 78.57% | - | N/A | N/A | N/A | 80% | 80% |
| Social Media Engagement (number of engagement actions/total number of people reached) Highest Engagement Result per Quarter | 13% | 34% | 13% | 12% | 9% | 24% | 12% | - | N/A | 34% | 24% | 12% | 12% |

Police Department Report

February 2020

| Measure | Fiscal Year 2019 | | | | Fiscal Year 2020 | | | | Annual | | | | Target | |
|---------------------|------------------|------|------|------|------------------|------|------|----|--------|-------|------|------|--------|------|
| | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 | Q3 | Q4 | 2017 | 2018 | 2019 | 2020 | Q | A |
| Officer Workload | 202 | 253 | 268 | 255 | 255 | 267 | 204 | | 1095 | 1050 | 978 | | 200 | 1000 |
| Response Time | 7:20 | 7:20 | 7:50 | 9:30 | 7:50 | 9:30 | 7:13 | | 8:42 | 10:31 | 8:20 | | 6:00 | 6:00 |
| Case Closure Rate | 7% | 24% | 32% | 16% | 32% | 16% | - | | - | - | 20% | | 40% | 35% |
| Violent Crime Rate | .72 | .51 | 1 | 1 | 1 | 1 | 1 | | 3.1 | 3.1 | .8 | | .5 | .5 |
| Property Crime Rate | 3 | 3.5 | 3.81 | 4.56 | 3.81 | 4.56 | 3.35 | | 21.3 | 19 | 3.7 | | 3 | 3 |

Dispatch Report

May 2020

| Measure | Fiscal Year 2019 | | | | Fiscal Year 2020 | | | | Annual | | | | Target | |
|--|------------------|--------|--------|--------|------------------|--------|--------|----|---------|---------|--------|------|--------|-----|
| | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 | Q3 | Q4 | 2017 | 2018 | 2019 | 2020 | Q | A |
| Time to Answer (911 emergency calls) | 98.63% | 98.47% | 98.11% | 98.55% | 98.63% | 98.73% | 98.72% | | 96.44% | 99.82 | 98.64% | | 95% | 95% |
| Accurate Instructions (Prearrival medical instructions) *1 | No data | 93.15% | 94.96% | 94% | 89.36% | 93.8% | 95.75% | | No data | 91.55% | 92.85% | | 90% | 90% |
| Time to Answer (Non-Emergency) *2 | 98.64% | 98.60% | 98.87% | 98.77% | 98.6% | 99.74% | 98.95% | | 89.09% | 98.41% | 98.84% | | 95% | 95% |
| 911 Calls Per 1000 Residents | 69 | 64 | 79 | 82 | 76 | 77 | 64 | | No data | No data | 78.5 | | N/A | N/A |
| | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | |

- 1 The state standard for answering 911 calls is to answer 95% of them in under 15 seconds. We answer all of our 911 calls in under 10 seconds with a higher percentage rate. This is the goal that we want to continually achieve and feel that there should be no change in this.
- 2 We have made significant improvement on our time to answer non-emergency calls from 2017.

Fire Department Report

February 2020

| Measure | Fiscal Year 2019 | | | | Fiscal Year 2020 | | | | Annual | | | Target | |
|---|------------------|--------|--------|--------|------------------|--------|--------|----|--------|--------|--------|----------|----------|
| | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 | Q3 | Q4 | 2017 | 2018 | 2019 | Q | A |
| Response Time Minutes (Day) | 7.5 | 7.5 | 6.7 | 6.5 | 7.5 | 7.5 | 7.25 | | 6.3 | 6.5 | 6.5 | < 8 Min | < 8 Min |
| Response Time Minutes (Volunteers) | 13.3 | 13.3 | 12.9 | 12.4 | 13.3 | 13.25 | 12.9 | | 12.7 | 12.6 | 12.9 | < 14 Min | < 14 Min |
| Revenues Per Ambulance Call (EMS Only) | \$ 303 | \$ 346 | \$ 337 | \$ 461 | \$ 301 | \$ 328 | \$ 367 | | \$ 357 | \$ 309 | \$ 367 | | |
| Cost Per Response (All Emergencies) | \$ 738 | \$ 753 | \$ 854 | \$ 765 | \$ 746 | \$ 759 | \$ 752 | | \$ 719 | \$ 678 | \$ 711 | | |
| % Fires Confined to room of origin | 100 | 100 | 100 | N/A | N/A | 66 | 80 | | 75 | 100 | 100 | 80% | 85% |
| % EMS Calls Meeting the Standard (Utah County Medical Guidelines) | 98.2 | 98 | 0.96 | 0.98 | 98 | 98 | 96 | | 0.95 | 0.96 | 0.98 | > 95% | > 95% |

Q1 = July, Aug, Sept
 Q2 = Oct, Nov, Dec
 Q3 = Jan, Feb, March
 Q4 = April, May, June

Public Works - Engineering Division

| Metric | | Fiscal Year 2019 | | | | Fiscal Year 2020 | | | | Fiscal Annual | | | Target | |
|---------------------------|---|------------------|-----------------|-----------------|-----------------|------------------|-----------------|-----------------|-----------------|---------------|--------|----------|----------|--------|
| | | Q1 (Jul-Sep) | Q2 (Oct-Dec) | Q3 (Jan-Mar) | Q4 (Apr-Jun) | Q1 (Jul-Sep) | Q2 (Oct-Dec) | Q3 (Jan-Mar) | Q4 (Apr-Jun) | 2017 | 2018 | 2019 | Q3 | Annual |
| Engineering Design Review | % of engineering plan reviews completed within 10 working days <i>(Reviews completed within 10 days / total reviews)</i> | 100% | 100% | 100% | 74% | 100% | 100% | 100% | | | 94% | 100% | 100% | |
| SWPPP Inspection | % of active sites visited for monthly inspection <i>(Active site inspected / total active sites)</i> | | 100% | 100% | 73% | 100% | 100% | 100% | | | 91% | 100% | 100% | |
| | % of sites coming into compliance within 48 hours or less <i>(Sites in compliance w/in 48-hrs / total sites with violations)</i> | | 97% | 100% | | | 95% | 95% | | | 99% | 100% | 100% | |
| PW Inspection | # of infrastructure repairs within warranty period per 1000 LF of new ROW <i>(# of warranty repairs / total C/L footage of new ROW / 1000)</i> | | 0.92 | 0 | 0.47 | 0.57 | 0 | 0 | | | 0.46 | 1 | 1 | |
| | Cost (\$) of infrastructure repairs within warranty period per 1000 LF of new ROW <i>(total cost of warranty infrastructure repairs / total C/L footage of new ROW / 1000)</i> | | | \$ - | \$ 567 | \$ 501 | \$ - | \$ - | | | \$ 284 | \$ 1,000 | \$ 1,000 | |
| Bluestake | % of bluestake requests fulfilled within 48 hours (working days) of request. <i>(Requests completed in 48 hrs / total requests)</i> | | 100% | 100% | 100% | 100% | 100% | 100% | | | 100% | 100% | 100% | |

| Measure | Fiscal Year 2019 | | | | Fiscal Year 2020 | | | | Annual | | | Target | |
|---|------------------|-----------------|-----------------|-----------------|-------------------|-----------------|-----------------|-------------------|----------|---------|---------|--------|---------|
| | Q1 (Jul-Sep) | Q2 (Oct-Dec) | Q3 (Jan-Mar) | Q4 (Apr-Jun) | Q1 (July-Sept) | Q2 (Oct-Dec) | Q3 (Jan-Mar) | Q4 (Aprl-June) | 2017 | 2018 | 2019 | Q 3 | A |
| ROADWAYS & SIDEWALKS | | | | | | | | | | | | | |
| Road Condition Rating (10= New Pavement 5 = Good 1= poor condition) | | | 5.05 | 5.4 | 5.21 | 5.3 | 5.3 | | 5.2 | 4.95 | 5.4 | 5.3 | 5 |
| Concrete Deficiencies Repaired (Current Deficiencies (1,032)) | | | 9.80% | 6.87% | 10.46% | 1.84% | 4.81% | | 10.80% | 12.80% | 23% | 3.75% | 15% |
| SOLID WASTE & RECYCLE | | | | | | | | | | | | | |
| Cost Per Ton Collected (Total Division Cost/Tons collected) | | | \$172 | \$117.11 | \$118.47 | \$137.52 | \$174.66 | | | \$152 | \$147 | \$136 | \$146 |
| Profitability Per Can (Total Division Revenue - Total Division Expenses) / Total Number of Billed Cans | | | \$4.10 | \$2.97 | \$5.43 | \$4.90 | \$2.29 | | \$ 22.13 | \$ 1.72 | \$19.19 | \$5.00 | \$20.66 |

PUBLIC WORKS - Wastewater/Storm Water Divison

| Storm Water | Fiscal Year 2019 | | | | Fiscal Year 2020 | | | | Fiscal Year | | | Target | |
|--|------------------|-----------------|-----------------|-----------------|------------------|-----------------|-----------------|-----------------|-------------|------|------|-----------------|-----|
| | Q1 (Jul-Sep) | Q2 (Oct-Dec) | Q3 (Jan-Mar) | Q4 (Apr-Jun) | Q1 (Jul-Sep) | Q2 (Oct-Dec) | Q3 (Jan-Mar) | Q4 (Apr-Jun) | 2017 | 2018 | 2019 | Q3 (Jan-Mar) | A |
| SWEeper | | | | | | | | | | | | | |
| Lane Miles Swept <small>Total miles x % of time running the auxiliary engine x estimated % pick up efficiency</small> | NEW MEASURE | | | | 0 | 74 | 22 | | 270 | 445 | 281 | 63 | 252 |
| Preventive Maintenance Ratio <small>((Total feet maintained / Total feet) + (Manholes maintained / total manholes)) / 2</small> | 5% | 1% | 9% | 7% | 9% | 8% | 0% | | 21% | 17% | 23% | 6% | 30% |
| Profitability/connection <small>(Total Division Revenue - Total Division Costs) / # of connections</small> | \$10 | \$8 | \$14 | (\$20) | \$12 | \$13 | (\$3) | | \$15 | \$22 | \$12 | \$2 | \$8 |

| Wastewater | Fiscal Year 2019 | | | | Fiscal Year 2020 | | | | Fiscal Year | | | Target | |
|---|------------------|-----------------|-----------------|-----------------|------------------|-----------------|-----------------|-----------------|-------------|------------|------------|-----------------|------------|
| | Q1 (Jul-Sep) | Q2 (Oct-Dec) | Q3 (Jan-Mar) | Q4 (Apr-Jun) | Q1 (Jul-Sep) | Q2 (Oct-Dec) | Q3 (Jan-Mar) | Q4 (Apr-Jun) | 2017 | 2018 | 2019 | Q3 (Jan-Mar) | A |
| Cost per Million Gallons treated <small>Total Treatment Cost / 1 Million Gallons Treated</small> | \$787 | \$677 | \$736 | \$979 | \$614 | \$1,155 | \$820 | | \$773 | \$743 | \$794 | <\$750 | <\$750 |
| Compost profit/loss <small>Compost Revenue / Total Compost Costs</small> | (\$23,324) | (\$22,010) | (\$19,306) | \$2,231 | (\$14,254) | (\$16,510) | (\$15,396) | | (\$61,913) | (\$40,427) | (\$62,410) | (\$19,407) | (\$47,562) |

| Sewer Collections | Fiscal Year 2019 | | | | Fiscal Year 19-20 | | | | Fiscal Year | | | Target | |
|--|------------------|-----------------|-----------------|-----------------|-------------------|-----------------|-----------------|-----------------|-------------|-------|------|-----------------|-------|
| | Q1 (Jul-Sep) | Q2 (Oct-Dec) | Q3 (Jan-Mar) | Q4 (Apr-Jun) | Q1 (Jul-Sep) | Q2 (Oct-Dec) | Q3 (Jan-Mar) | Q4 (Apr-Jun) | 2017 | 2018 | 2019 | Q3 (Jan-Mar) | A |
| Preventive Maintenance Ratio <small>((Total feet maintained / Total feet) + (Manholes maintained / total manholes)) / 2</small> | 23% | 4% | 14% | 14% | 21% | 10% | 12% | | 31% | 44% | 55% | 15% | 75% |
| System Renew and Replacement Rate <small>System replaced / Total System (in miles or feet)</small> | New Measure | | | | | | | | | | | | |
| Profitability/connection <small>Total Division Revenue - Total Division Costs) / # of connections</small> | \$22 | \$32 | \$19 | \$25 | \$40 | \$24 | \$25 | | \$95 | \$108 | \$97 | \$37 | \$150 |

PUBLIC WORKS - Water Division

| Measure | Fiscal Year 2018-2019 | | | | Fiscal Year 2019-2020 | | | | Fiscal Year | | | Target | |
|--|-----------------------|-----------------|-----------------|-----------------|-----------------------|-----------------|-----------------|-----------------|-------------|----------|----------|----------|----------|
| | Q1 (Jul-Sep) | Q2 (Oct-Dec) | Q3 (Jan-Mar) | Q4 (Apr-Jun) | Q1 (Jul-Sep) | Q2 (Oct-Dec) | Q3 (Jan-Mar) | Q4 (Apr-Jun) | 2017 | 2018 | 2019 | Q3 | A |
| % of water system replaced/refurbished Total dollars spent on culinary water capital projects / (total culinary water system value - depreciation.) | 0.06% | 0.00% | 0.03% | 0.88% | 0.02% | 1.61% | 1.54% | | 0.20% | 1.36% | 0.97% | 0.50% | 2% |
| Cost per million gallons delivered Total fiscal year water division operation costs / (total culinary water gallons delivered / 1 million) | \$435.75 | \$920.39 | \$1,020.32 | \$718.04 | \$306.53 | \$1,178.04 | \$972.53 | | \$537.38 | \$582.32 | \$668.92 | \$850.00 | \$650.00 |
| Profitability per connection (Total division revenue - total division cost) / total connections | \$114.17 | \$3.43 | -\$0.35 | -\$4.89 | \$132.66 | -\$3.06 | \$3.80 | | \$91.34 | \$204.98 | \$132.06 | \$25.00 | \$50.00 |
| % Non-revenue water (Total culinary water produced - total culinary water billed) / total culinary water produced | 11% | 12% | 27% | -14% | 15% | 7% | 34% | | 18.93% | 15.10% | 7.35% | 5% | 5% |
| Water main break per 100 miles Total number of main breaks / total miles of main / 100 | 4.1 | 4.1 | 4.1 | 6.2 | 4.1 | 6.2 | 2.6 | | | 14.9 | 18.6 | 3 | 12 |
| % of Revenue growth (Current fiscal year Water Division revenue - previous fiscal year Water Division revenue) / current fiscal year Water Division revenue | 1.70% | 23.68% | 10.36% | -31.28% | 0.95% | 1.17% | 2.51% | | 5.47% | 7.78% | 1.58% | 2% | 2% |
| IPS Score (Improvement Priority System score) Utah Division of Drinking Water score for culinary water systems. Lower Number is Better. 150 = unapproved system | 18 | 12 | 10 | 10 | 10 | 10 | 15 | | 28 | 18 | 10 | 20 | 20 |

SPRINGVILLE CITY CORPORATION
FUND SUMMARY
FOR THE 8 MONTHS ENDING FEBRUARY 29, 2020

GENERAL FUND

| | PERIOD ACTUAL | YTD ACTUAL | BUDGET | VARIANCE | PCNT |
|------------------------------|----------------------|----------------------|----------------------|------------------------|---------------|
| <u>REVENUE</u> | | | | | |
| TAX REVENUE | 1,052,325.30 | 9,367,568.19 | 13,787,602.00 | 4,420,033.81 | 67.9 |
| LICENSE REVENUE | 57,458.00 | 959,417.00 | 1,054,400.00 | 94,983.00 | 91.0 |
| INTERGOVERNMENTAL REVENUE | 13,063.18 | 886,360.77 | 2,391,828.00 | 1,505,467.23 | 37.1 |
| CHARGES FOR SERVICES | 58,319.67 | 635,039.03 | 920,472.00 | 285,432.97 | 69.0 |
| FINES AND FORFEITURES | 24,941.78 | 225,425.91 | 340,000.00 | 114,574.09 | 66.3 |
| MISCELLANEOUS REVENUE | 317,268.47 | 2,495,023.85 | 3,263,000.00 | 767,976.15 | 76.5 |
| CONTRIBUTIONS & TRANSFERS | 405,387.25 | 3,243,098.00 | 4,958,637.00 | 1,715,539.00 | 65.4 |
| TRANSFERS & OTHER REVENUE SO | 270.00 | 54,204.63 | 176,454.00 | 122,249.37 | 30.7 |
| | <u>1,929,033.65</u> | <u>17,866,137.38</u> | <u>26,892,393.00</u> | <u>9,026,255.62</u> | <u>66.4</u> |
| <u>EXPENDITURES</u> | | | | | |
| LEGISLATIVE | 7,735.70 | 91,703.98 | 168,024.00 | 76,320.02 | 54.6 |
| ADMINISTRATION | 165,625.76 | 677,744.87 | 1,198,330.00 | 520,585.13 | 56.6 |
| INFORMATION SYSTEMS | 47,752.05 | 322,391.83 | 494,413.00 | 172,021.17 | 65.2 |
| LEGAL | 60,350.64 | 376,070.42 | 613,513.00 | 237,442.58 | 61.3 |
| FINANCE | 50,924.08 | 425,005.06 | 607,877.00 | 182,871.94 | 69.9 |
| TREASURY | 36,732.55 | 279,828.53 | 431,263.00 | 151,434.47 | 64.9 |
| BUILDING INSPECTIONS | 47,109.93 | 285,967.92 | 352,999.00 | 67,031.08 | 81.0 |
| PLANNING & ZONING | 36,737.11 | 220,204.43 | 500,487.00 | 280,282.57 | 44.0 |
| PUBLIC WORKS | 33,781.51 | 201,189.52 | 325,474.00 | 124,284.48 | 61.8 |
| FACILITIES MAINTENANCE | 466.99 | 466.99 | .00 | (466.99) | .0 |
| CITY ENGINEER | 73,420.40 | 561,303.72 | 967,960.00 | 406,656.28 | 58.0 |
| POLICE EXPENDITURES | 402,073.69 | 2,615,976.43 | 3,960,932.00 | 1,344,955.57 | 66.0 |
| POLICE DISPATCH | 88,079.35 | 511,325.95 | 790,995.00 | 279,669.05 | 64.6 |
| FIRE DEPARTMENT | 145,656.78 | 897,571.78 | 1,522,210.00 | 624,638.22 | 59.0 |
| MUNICIPAL COURT EXPENDITURES | 33,606.13 | 212,117.27 | 330,680.00 | 118,562.73 | 64.2 |
| STREETS EXPENDITURES | 102,547.25 | 979,534.50 | 1,416,202.00 | 436,667.50 | 69.2 |
| PARKS EXPENDITURES | 82,913.17 | 675,871.11 | 1,046,251.00 | 370,379.89 | 64.6 |
| CANYON PARKS | 27,802.49 | 150,563.10 | 420,394.00 | 269,830.90 | 35.8 |
| ART MUSEUM EXPENDITURES | 60,410.75 | 439,131.61 | 742,360.00 | 303,228.39 | 59.2 |
| ART MUSEUM-POPS | 30,055.81 | 165,764.91 | 289,017.00 | 123,252.09 | 57.4 |
| CLYDE RECREATIONAL CENTER | 165,544.86 | 1,039,583.58 | 1,622,014.00 | 582,430.42 | 64.1 |
| RECREATION EXPENDITURES | 79,306.30 | 509,659.80 | 990,966.00 | 481,306.20 | 51.4 |
| CEMETERY | 28,638.08 | 185,883.02 | 326,258.00 | 140,374.98 | 57.0 |
| ARTS COMMISSION | 350.00 | 11,500.00 | 28,700.00 | 17,200.00 | 40.1 |
| LIBRARY EXPENDITURES | 110,329.70 | 687,181.49 | 1,105,865.00 | 418,683.51 | 62.1 |
| SENIOR CITIZENS | 11,394.38 | 63,691.87 | 107,360.00 | 43,668.13 | 59.3 |
| TRANSFERS, OTHER | 523,423.81 | 4,187,390.48 | 6,535,058.00 | 2,347,667.52 | 64.1 |
| | <u>2,452,769.27</u> | <u>16,774,624.17</u> | <u>26,895,602.00</u> | <u>10,120,977.83</u> | <u>62.4</u> |
| | <u>(523,735.62)</u> | <u>1,091,513.21</u> | <u>(3,209.00)</u> | <u>(1,094,722.21)</u> | <u>340.14</u> |

SPRINGVILLE CITY CORPORATION
 FUND SUMMARY
 FOR THE 8 MONTHS ENDING FEBRUARY 29, 2020

DEBT SERVICE & BOND REDEM FUND

| | PERIOD ACTUAL | YTD ACTUAL | BUDGET | VARIANCE | PCNT |
|---------------------------|--------------------------|----------------------------|---------------------|-------------------------------|------------------|
| <u>REVENUE</u> | | | | | |
| MISCELLANEOUS REVENUE | .04 | 114.67 | .00 | (114.67) | .0 |
| CONTRIBUTIONS & TRANSFERS | 168,526.16 | 1,348,209.28 | 2,022,314.00 | 674,104.72 | 66.7 |
| | <u>168,526.20</u> | <u>1,348,323.95</u> | <u>2,022,314.00</u> | <u>673,990.05</u> | <u>66.7</u> |
| <u>EXPENDITURES</u> | | | | | |
| BOND EXPENDITURES | .00 | 337,295.40 | 2,022,314.00 | 1,685,018.60 | 16.7 |
| | <u>.00</u> | <u>337,295.40</u> | <u>2,022,314.00</u> | <u>1,685,018.60</u> | <u>16.7</u> |
| | <u><u>168,526.20</u></u> | <u><u>1,011,028.55</u></u> | <u><u>.00</u></u> | <u><u>(1,011,028.55)</u></u> | <u><u>.0</u></u> |

SPRINGVILLE CITY CORPORATION
 FUND SUMMARY
 FOR THE 8 MONTHS ENDING FEBRUARY 29, 2020

MUNICIPAL BUILDING AUTHORITY

| | PERIOD ACTUAL | YTD ACTUAL | BUDGET | VARIANCE | PCNT |
|---------------------|---------------|---------------|------------|------------|-------|
| <u>REVENUE</u> | | | | | |
| MBA REVENUE | 32,247.08 | 257,976.64 | 386,965.00 | 128,988.36 | 66.7 |
| | 32,247.08 | 257,976.64 | 386,965.00 | 128,988.36 | 66.7 |
| <u>EXPENDITURES</u> | | | | | |
| MBA DEBT SERVICE | 49,944.25 | 384,237.05 | 385,315.00 | 1,077.95 | 99.7 |
| MBA MISC. EXPENSES | .00 | 1,650.00 | 1,650.00 | .00 | 100.0 |
| | 49,944.25 | 385,887.05 | 386,965.00 | 1,077.95 | 99.7 |
| | (17,697.17) | (127,910.41) | .00 | 127,910.41 | .0 |

SPRINGVILLE CITY CORPORATION
 FUND SUMMARY
 FOR THE 8 MONTHS ENDING FEBRUARY 29, 2020

CAPITAL IMPROVEMENT FUND

| | PERIOD ACTUAL | YTD ACTUAL | BUDGET | VARIANCE | PCNT |
|------------------------------|-------------------|----------------------|------------------------|------------------------|---------------|
| <u>REVENUE</u> | | | | | |
| CAPITAL IMPROVEMENT REVENUES | 150,322.99 | 1,229,390.74 | 1,979,628.00 | 750,237.26 | 62.1 |
| CONTRIBUTIONS & TRANSFERS | .00 | 500,000.00 | 960,300.00 | 460,300.00 | 52.1 |
| | <u>150,322.99</u> | <u>1,729,390.74</u> | <u>2,939,928.00</u> | <u>1,210,537.26</u> | <u>58.8</u> |
| <u>EXPENDITURES</u> | | | | | |
| LEGISLATIVE EXPENDITURES | .00 | 11,992.00 | 98,000.00 | 86,008.00 | 12.2 |
| POLICE EXPENDITURES | 23,799.00 | 37,369.68 | 152,571.00 | 115,201.32 | 24.5 |
| FIRE DEPARTMENT | .00 | 20,000.00 | 790,000.00 | 770,000.00 | 2.5 |
| STREETS EXPENDITURES | 8,449.40 | 1,933,982.10 | 5,846,724.31 | 3,912,742.21 | 33.1 |
| PARKS EXPENDITURES | .00 | 11,132.37 | 114,848.00 | 103,715.63 | 9.7 |
| CANYON PARKS | .00 | 2,950.00 | 65,297.00 | 62,347.00 | 4.5 |
| ART MUSEUM EXPENDITURES | .00 | 16,201.66 | 91,955.16 | 75,753.50 | 17.6 |
| POOL EXPENDITURES | .00 | .00 | 12,600.00 | 12,600.00 | .0 |
| RECREATION EXPENDITURES | 1,071.56 | 79,655.65 | 768,644.00 | 688,988.35 | 10.4 |
| CEMETERY EXPENDITURES | .00 | 35,000.00 | 45,000.00 | 10,000.00 | 77.8 |
| LIBRARY EXPENDITURES | .00 | .00 | 25,000.00 | 25,000.00 | .0 |
| | <u>33,319.96</u> | <u>2,148,283.46</u> | <u>8,010,639.47</u> | <u>5,862,356.01</u> | <u>26.8</u> |
| | <u>117,003.03</u> | <u>(418,892.72)</u> | <u>(5,070,711.47)</u> | <u>(4,651,818.75)</u> | <u>(8.3)</u> |

SPRINGVILLE CITY CORPORATION
 FUND SUMMARY
 FOR THE 8 MONTHS ENDING FEBRUARY 29, 2020

SPECIAL SERVICE FUND

| | PERIOD ACTUAL | YTD ACTUAL | BUDGET | VARIANCE | PCNT |
|---------------------|---------------|--------------|--------------|---------------|--------|
| <u>REVENUE</u> | | | | | |
| SPECIAL REVENUES | 123,517.89 | 1,052,257.31 | 1,254,000.00 | 201,742.69 | 83.9 |
| | 123,517.89 | 1,052,257.31 | 1,254,000.00 | 201,742.69 | 83.9 |
| <u>EXPENDITURES</u> | | | | | |
| TRANSFERS | 43,291.66 | 359,695.18 | 1,284,000.00 | 924,304.82 | 28.0 |
| | 43,291.66 | 359,695.18 | 1,284,000.00 | 924,304.82 | 28.0 |
| | 80,226.23 | 692,562.13 | (30,000.00) | (722,562.13) | 2308.5 |

SPRINGVILLE CITY CORPORATION
 FUND SUMMARY
 FOR THE 8 MONTHS ENDING FEBRUARY 29, 2020

INTERNAL SERVICE FUNDS

| | PERIOD ACTUAL | YTD ACTUAL | BUDGET | VARIANCE | PCNT |
|-------------------------------|-------------------|---------------------|---------------------|---------------------|--------------|
| <u>REVENUE</u> | | | | | |
| CHARGES FOR SERVICES | 30,495.35 | 211,242.24 | 384,078.00 | 172,835.76 | 55.0 |
| MISCELLANEOUS REVENUE | .00 | .00 | 11,500.00 | 11,500.00 | .0 |
| CONTRIBUTIONS & TRANSFERS | 132,532.75 | 1,060,262.00 | 1,590,393.00 | 530,131.00 | 66.7 |
| | <u>163,028.10</u> | <u>1,271,504.24</u> | <u>1,985,971.00</u> | <u>714,466.76</u> | <u>64.0</u> |
| <u>EXPENDITURES</u> | | | | | |
| CENTRAL SHOP | 30,495.35 | 208,567.35 | 339,669.00 | 131,101.65 | 61.4 |
| FACILITIES MAINTENANCE | 116,933.50 | 630,635.04 | 998,483.00 | 367,847.96 | 63.2 |
| FACIL MAINT - CAPITAL EXPENSE | 5,612.59 | 83,411.37 | 264,809.20 | 181,397.83 | 31.5 |
| TRANSFERS, OTHER | 533.66 | 4,269.28 | 69,697.84 | 65,428.56 | 6.1 |
| | <u>153,575.10</u> | <u>926,883.04</u> | <u>1,672,659.04</u> | <u>745,776.00</u> | <u>55.4</u> |
| | <u>9,453.00</u> | <u>344,621.20</u> | <u>313,311.96</u> | <u>(31,309.24)</u> | <u>110.0</u> |

SPRINGVILLE CITY CORPORATION
 FUND SUMMARY
 FOR THE 8 MONTHS ENDING FEBRUARY 29, 2020

VEHICLES AND EQUIPMENT FUND

| | PERIOD ACTUAL | YTD ACTUAL | BUDGET | VARIANCE | PCNT |
|---------------------|-------------------|----------------------|----------------------|----------------------|----------------|
| <u>REVENUE</u> | | | | | |
| SOURCE 3600 | 1,447.82 | 14,180.88 | .00 | (14,180.88) | .0 |
| SOURCES OF REVENUES | 106,241.06 | 849,928.48 | 1,279,901.00 | 429,972.52 | 66.4 |
| SOURCE 3900 | 3,001.00 | 18,301.65 | .00 | (18,301.65) | .0 |
| | <u>110,689.88</u> | <u>882,411.01</u> | <u>1,279,901.00</u> | <u>397,489.99</u> | <u>68.9</u> |
| <u>EXPENDITURES</u> | | | | | |
| ADMNISTRATION | 1,255.84 | 76,031.10 | 125,000.00 | 48,968.90 | 60.8 |
| POLICE | .00 | 204,885.00 | 365,000.00 | 160,115.00 | 56.1 |
| AMBULANCE | .00 | 210,008.88 | 249,000.00 | 38,991.12 | 84.3 |
| STREETS | .00 | 155,700.00 | 201,000.00 | 45,300.00 | 77.5 |
| PARKS | .00 | 23,566.00 | 86,600.00 | 63,034.00 | 27.2 |
| CANYON PARKS | .00 | 12,086.00 | .00 | (12,086.00) | .0 |
| RECREATION | .00 | 25,183.82 | 26,000.00 | 816.18 | 96.9 |
| DEPARTMENT 4580 | .00 | 10,997.50 | 12,000.00 | 1,002.50 | 91.7 |
| WATER | .00 | 5,379.70 | 152,500.00 | 147,120.30 | 3.5 |
| SEWER | .00 | 143,137.83 | 175,000.00 | 31,862.17 | 81.8 |
| ELECTRIC | 9,911.74 | 22,140.46 | 90,154.52 | 68,014.06 | 24.6 |
| SOLID WASTE | .00 | 262,594.50 | 260,000.00 | (2,594.50) | 101.0 |
| | <u>11,167.58</u> | <u>1,151,710.79</u> | <u>1,742,254.52</u> | <u>590,543.73</u> | <u>66.1</u> |
| | <u>99,522.30</u> | <u>(269,299.78)</u> | <u>(462,353.52)</u> | <u>(193,053.74)</u> | <u>(58.3)</u> |

SPRINGVILLE CITY CORPORATION
 FUND SUMMARY
 FOR THE 8 MONTHS ENDING FEBRUARY 29, 2020

WATER UTILITY FUND

| | PERIOD ACTUAL | YTD ACTUAL | BUDGET | VARIANCE | PCNT |
|---------------------|---------------|--------------|-----------------|-----------------|-------|
| <u>REVENUE</u> | | | | | |
| ENTERPRISE REVENUE | 221,180.34 | 3,820,715.64 | 5,822,351.00 | 2,001,635.36 | 65.6 |
| | 221,180.34 | 3,820,715.64 | 5,822,351.00 | 2,001,635.36 | 65.6 |
| <u>EXPENDITURES</u> | | | | | |
| WATER EXPENDITURES | 149,784.40 | 1,222,138.58 | 2,120,496.00 | 898,357.42 | 57.6 |
| DEPARTMENT 5150 | 16,478.43 | 88,128.18 | 240,081.00 | 151,952.82 | 36.7 |
| PROJECTS | 238,221.86 | 756,369.82 | 3,445,003.69 | 2,688,633.87 | 22.0 |
| IMPACT FEE PROJECTS | .00 | 442,431.79 | 1,648,230.62 | 1,205,798.83 | 26.8 |
| DEPARTMENT 6900 | 73,940.50 | 74,171.54 | 102,081.50 | 27,909.96 | 72.7 |
| PRINCIPAL | .00 | 169,000.00 | 139,594.00 | (29,406.00) | 121.1 |
| TRANSFERS, OTHER | 79,851.79 | 663,548.42 | 1,004,869.00 | 341,320.58 | 66.0 |
| | 558,276.98 | 3,415,788.33 | 8,700,355.81 | 5,284,567.48 | 39.3 |
| | (337,096.64) | 404,927.31 | (2,878,004.81) | (3,282,932.12) | 14.1 |

SPRINGVILLE CITY CORPORATION
 FUND SUMMARY
 FOR THE 8 MONTHS ENDING FEBRUARY 29, 2020

SEWER UTILITY FUND

| | PERIOD ACTUAL | YTD ACTUAL | BUDGET | VARIANCE | PCNT |
|------------------------------|-------------------|---------------------|------------------------|------------------------|-------------|
| <u>REVENUE</u> | | | | | |
| ENTERPRISE REVENUE | 391,891.66 | 3,205,879.29 | 4,975,801.00 | 1,769,921.71 | 64.4 |
| | <u>391,891.66</u> | <u>3,205,879.29</u> | <u>4,975,801.00</u> | <u>1,769,921.71</u> | <u>64.4</u> |
| <u>EXPENDITURES</u> | | | | | |
| SEWER EXPENDITURES | 43,519.41 | 264,243.16 | 443,883.00 | 179,639.84 | 59.5 |
| WASTE WATER TREATMENT PLANT | 76,267.84 | 729,519.44 | 1,099,739.00 | 370,219.56 | 66.3 |
| VEHICLES & EQUIP-WASTE WATER | .00 | 65,649.58 | 300,248.54 | 234,598.96 | 21.9 |
| PROJECTS | 27,492.48 | 152,169.77 | 3,689,753.00 | 3,537,583.23 | 4.1 |
| IMPACT FEE PROJECTS | .00 | .00 | 220,000.00 | 220,000.00 | .0 |
| BOND PRINCIPAL | .00 | 795,490.00 | 705,406.00 | (90,084.00) | 112.8 |
| TRANSFERS, OTHER | 71,066.78 | 664,474.52 | 1,068,273.00 | 403,798.48 | 62.2 |
| | <u>218,346.51</u> | <u>2,671,546.47</u> | <u>7,527,302.54</u> | <u>4,855,756.07</u> | <u>35.5</u> |
| | <u>173,545.15</u> | <u>534,332.82</u> | <u>(2,551,501.54)</u> | <u>(3,085,834.36)</u> | <u>20.9</u> |

SPRINGVILLE CITY CORPORATION
 FUND SUMMARY
 FOR THE 8 MONTHS ENDING FEBRUARY 29, 2020

ELECTRIC UTILITY FUND

| | PERIOD ACTUAL | YTD ACTUAL | BUDGET | VARIANCE | PCNT |
|-----------------------|---------------|---------------|---------------|-----------------|-------|
| <u>REVENUE</u> | | | | | |
| ENTERPRISE REVENUE | 2,225,624.63 | 21,323,605.10 | 30,334,606.00 | 9,011,000.90 | 70.3 |
| | 2,225,624.63 | 21,323,605.10 | 30,334,606.00 | 9,011,000.90 | 70.3 |
| <u>EXPENDITURES</u> | | | | | |
| ELECTRIC DISTRIBUTION | 241,764.19 | 1,486,195.41 | 2,620,041.00 | 1,133,845.59 | 56.7 |
| ELECTRIC GENERATION | 187,694.07 | 1,346,488.60 | 1,918,998.00 | 572,509.40 | 70.2 |
| NEW DEVELOPMENT | 75,292.17 | 696,883.49 | 950,077.59 | 253,194.10 | 73.4 |
| GENERATION PROJECTS | 12,934.35 | 302,249.94 | 2,577,558.90 | 2,275,308.96 | 11.7 |
| IMPACT FEE PROJECTS | 11,286.01 | 247,355.59 | 1,423,946.63 | 1,176,591.04 | 17.4 |
| TRANSFERS, OTHER | 1,686,532.52 | 12,478,937.44 | 21,516,214.00 | 9,037,276.56 | 58.0 |
| | 2,215,503.31 | 16,558,110.47 | 31,006,836.12 | 14,448,725.65 | 53.4 |
| | 10,121.32 | 4,765,494.63 | (672,230.12) | (5,437,724.75) | 708.9 |

SPRINGVILLE CITY CORPORATION
 FUND SUMMARY
 FOR THE 8 MONTHS ENDING FEBRUARY 29, 2020

STORM WATER FUND

| | PERIOD ACTUAL | YTD ACTUAL | BUDGET | VARIANCE | PCNT |
|--------------------------|---------------|--------------|-----------------|-----------------|------|
| <u>REVENUE</u> | | | | | |
| SOURCE 3700 | 114,068.38 | 1,017,249.77 | 1,436,130.00 | 418,880.23 | 70.8 |
| | 114,068.38 | 1,017,249.77 | 1,436,130.00 | 418,880.23 | 70.8 |
| <u>EXPENDITURES</u> | | | | | |
| STORM DRAIN EXPENDITURES | 31,966.53 | 225,288.11 | 463,483.00 | 238,194.89 | 48.6 |
| DEPARTMENT 6050 | 63,110.00 | 203,248.61 | 779,792.50 | 576,543.89 | 26.1 |
| DEPARTMENT 6800 | .00 | 278,351.51 | 1,704,296.69 | 1,425,945.18 | 16.3 |
| TRANSFERS, OTHER | 29,425.51 | 235,682.80 | 435,106.00 | 199,423.20 | 54.2 |
| | 124,502.04 | 942,571.03 | 3,382,678.19 | 2,440,107.16 | 27.9 |
| | (10,433.66) | 74,678.74 | (1,946,548.19) | (2,021,226.93) | 3.8 |

SPRINGVILLE CITY CORPORATION
 FUND SUMMARY
 FOR THE 8 MONTHS ENDING FEBRUARY 29, 2020

WASTE UTILITY FUND

| | PERIOD ACTUAL | YTD ACTUAL | BUDGET | VARIANCE | PCNT |
|--------------------------|---------------|--------------|--------------|--------------|-------|
| <u>REVENUE</u> | | | | | |
| ENTERPRISE REVENUE | 156,735.12 | 1,244,079.38 | 1,852,500.00 | 608,420.62 | 67.2 |
| | 156,735.12 | 1,244,079.38 | 1,852,500.00 | 608,420.62 | 67.2 |
| <u>EXPENDITURES</u> | | | | | |
| SOLID WASTE EXPENDITURES | 92,171.86 | 673,696.70 | 1,145,347.00 | 471,650.30 | 58.8 |
| SOLID WASTE RECYCLING | 1,507.57 | 12,544.26 | 36,418.00 | 23,873.74 | 34.5 |
| TOOLS & EQUIPMENT | .00 | 55,198.00 | 57,624.00 | 2,426.00 | 95.8 |
| TRANSFERS, OTHER | 45,533.30 | 364,714.86 | 550,249.00 | 185,534.14 | 66.3 |
| | 139,212.73 | 1,106,153.82 | 1,789,638.00 | 683,484.18 | 61.8 |
| | 17,522.39 | 137,925.56 | 62,862.00 | (75,063.56) | 219.4 |

SPRINGVILLE CITY CORPORATION
 FUND SUMMARY
 FOR THE 8 MONTHS ENDING FEBRUARY 29, 2020

GOLF COURSE UTILITY FUND

| | PERIOD ACTUAL | YTD ACTUAL | BUDGET | VARIANCE | PCNT |
|--------------------------|---------------|------------|------------|--------------|--------|
| <u>REVENUE</u> | | | | | |
| ENTERPRISE REVENUE | 520.74 | 587,366.48 | 929,750.00 | 342,383.52 | 63.2 |
| | 520.74 | 587,366.48 | 929,750.00 | 342,383.52 | 63.2 |
| <u>EXPENDITURES</u> | | | | | |
| GOLF COURSE EXPENDITURES | 47,544.91 | 455,891.90 | 776,937.00 | 321,045.10 | 58.7 |
| GOLF CART PROJECTS | .00 | .00 | 5,000.00 | 5,000.00 | .0 |
| TRANSFERS, OTHER | 12,211.00 | 97,688.00 | 146,532.00 | 48,844.00 | 66.7 |
| | 59,755.91 | 553,579.90 | 928,469.00 | 374,889.10 | 59.6 |
| | (59,235.17) | 33,786.58 | 1,281.00 | (32,505.58) | 2637.5 |

SPRINGVILLE CITY CORPORATION
 FUND SUMMARY
 FOR THE 8 MONTHS ENDING FEBRUARY 29, 2020

REDEVELOPMENT AGENCY FUND

| | PERIOD ACTUAL | YTD ACTUAL | BUDGET | VARIANCE | PCNT |
|---------------------------|---------------|------------|---------------|---------------|-------|
| <u>REVENUE</u> | | | | | |
| CONTRIBUTIONS & TRANSFERS | 1,666.66 | 256,571.40 | 170,000.00 | (86,571.40) | 150.9 |
| | 1,666.66 | 256,571.40 | 170,000.00 | (86,571.40) | 150.9 |
| <u>EXPENDITURES</u> | | | | | |
| WATER EXPENDITURES | .00 | 9,490.27 | 286,000.00 | 276,509.73 | 3.3 |
| | .00 | 9,490.27 | 286,000.00 | 276,509.73 | 3.3 |
| | 1,666.66 | 247,081.13 | (116,000.00) | (363,081.13) | 213.0 |

SPRINGVILLE CITY CORPORATION
 FUND SUMMARY
 FOR THE 8 MONTHS ENDING FEBRUARY 29, 2020

CEMETERY TRUST FUND

| | PERIOD ACTUAL | YTD ACTUAL | BUDGET | VARIANCE | PCNT |
|----------------------|---------------|------------|-----------|-----------|------|
| <u>REVENUE</u> | | | | | |
| CHARGES FOR SERVICES | 11,062.28 | 65,663.38 | 77,000.00 | 11,336.62 | 85.3 |
| | 11,062.28 | 65,663.38 | 77,000.00 | 11,336.62 | 85.3 |
| <u>EXPENDITURES</u> | | | | | |
| | .00 | .00 | .00 | .00 | .0 |
| | 11,062.28 | 65,663.38 | 77,000.00 | 11,336.62 | 85.3 |

SPRINGVILLE CITY CORPORATION
 FUND SUMMARY
 FOR THE 8 MONTHS ENDING FEBRUARY 29, 2020

SPECIAL TRUSTS FUND

| | PERIOD ACTUAL | YTD ACTUAL | BUDGET | VARIANCE | PCNT |
|---------------------|---------------|------------|--------------|--------------|------|
| <u>REVENUE</u> | | | | | |
| SOURCE 3400 | .00 | .00 | 14,000.00 | 14,000.00 | .0 |
| | .00 | .00 | 14,000.00 | 14,000.00 | .0 |
| <u>EXPENDITURES</u> | | | | | |
| TRANSFERS, OTHER | .00 | .00 | 25,000.00 | 25,000.00 | .0 |
| | .00 | .00 | 25,000.00 | 25,000.00 | .0 |
| | .00 | .00 | (11,000.00) | (11,000.00) | .0 |