

2019 SPRINGVILLE CITIZENS' VIEWPOINTS

1. To start, we would like to know how you feel about Springville as a place to live. Please circle the number that best reflects how you rate each of the following aspects of Springville:

q1a rate: the overall quality of life in Springville

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	3	.4	.4	.4
	poor	1	.1	.1	.5
	just average	38	5.1	5.1	5.7
	good	143	19.2	19.2	24.9
	very good	387	51.9	52.1	77.0
	extremely good	171	23.0	23.0	100.0
	Total	743	99.7	100.0	
Missing	blank	2	.3		
Total		745	100.0		

q1b rate: the overall quality of your neighborhood

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	2	.3	.3	.3
	very poor	6	.8	.8	1.1
	poor	20	2.7	2.7	3.8
	just average	81	10.9	11.0	14.8
	good	164	22.0	22.3	37.0
	very good	270	36.2	36.6	73.7
	extremely good	194	26.0	26.3	100.0
	Total	737	98.9	100.0	
Missing	blank	8	1.1		
Total		745	100.0		

q1c rate: Springville as a place to raise young children

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	3	.4	.4	.4
	poor	7	.9	1.0	1.4
	just average	49	6.6	6.8	8.1
	good	142	19.1	19.6	27.8
	very good	333	44.7	46.0	73.8
	extremely good	190	25.5	26.2	100.0
	Total	724	97.2	100.0	
Missing	blank	21	2.8		
Total		745	100.0		

q1d rate: Springville as a place to raise teenagers

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	3	.4	.4	.4
	very poor	6	.8	.8	1.3
	poor	26	3.5	3.6	4.9
	just average	79	10.6	11.0	15.9
	good	196	26.3	27.3	43.1
	very good	275	36.9	38.2	81.4
	extremely good	134	18.0	18.6	100.0
	Total	719	96.5	100.0	
Missing	blank	26	3.5		
Total		745	100.0		

q1e rate: Springville as a place to retire

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	8	1.1	1.1	1.1
	very poor	4	.5	.5	1.6
	poor	12	1.6	1.6	3.3
	just average	100	13.4	13.7	17.0
	good	163	21.9	22.3	39.3
	very good	266	35.7	36.4	75.6
	extremely good	178	23.9	24.4	100.0
	Total	731	98.1	100.0	
Missing	blank	14	1.9		
Total		745	100.0		

2. Please rate each of the following characteristics of Springville:

q2a rate: the overall appearance of the city

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	3	.4	.4	.4
	very poor	1	.1	.1	.5
	poor	10	1.3	1.4	1.9
	just average	87	11.7	11.8	13.6
	good	245	32.9	33.1	46.8
	very good	313	42.0	42.3	89.1
	extremely good	81	10.9	10.9	100.0
	Total	740	99.3	100.0	
Missing	blank	5	.7		
Total		745	100.0		

q2b rate: the quality of K-12 schools in Springville

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	2	.3	.3	.3
	very poor	7	.9	1.0	1.3
	poor	14	1.9	2.0	3.4
	just average	108	14.5	15.8	19.2
	good	227	30.5	33.2	52.4
	very good	255	34.2	37.3	89.8
	extremely good	70	9.4	10.2	100.0
	Total	683	91.7	100.0	
Missing	blank	62	8.3		
Total		745	100.0		

q2c rate: opportunities for leisure time activities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	4	.5	.5	.5
	very poor	13	1.7	1.8	2.3
	poor	47	6.3	6.4	8.7
	just average	154	20.7	21.0	29.7
	good	237	31.8	32.2	61.9
	very good	205	27.5	27.9	89.8
	extremely good	75	10.1	10.2	100.0
	Total	735	98.7	100.0	
Missing	blank	10	1.3		
Total		745	100.0		

q2d rate: shopping opportunities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	19	2.6	2.6	2.6
	very poor	31	4.2	4.2	6.7
	poor	147	19.7	19.8	26.6
	just average	249	33.4	33.6	60.2
	good	171	23.0	23.1	83.3
	very good	97	13.0	13.1	96.4
	extremely good	27	3.6	3.6	100.0
	Total	741	99.5	100.0	
Missing	blank	4	.5		
Total		745	100.0		

q2e rate: recreational opportunities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	9	1.2	1.2	1.2
	very poor	10	1.3	1.4	2.6
	poor	55	7.4	7.5	10.1
	just average	149	20.0	20.3	30.3
	good	229	30.7	31.2	61.5
	very good	207	27.8	28.2	89.7
	extremely good	76	10.2	10.3	100.0
	Total	735	98.7	100.0	
Missing	blank	10	1.3		
Total		745	100.0		

q2f rate: opportunities to attend cultural activities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	9	1.2	1.2	1.2
	very poor	9	1.2	1.2	2.5
	poor	60	8.1	8.2	10.6
	just average	169	22.7	23.0	33.7
	good	221	29.7	30.1	63.8
	very good	197	26.4	26.8	90.6
	extremely good	69	9.3	9.4	100.0
	Total	734	98.5	100.0	
Missing	blank	11	1.5		
Total		745	100.0		

q2g rate: access to high speed internet service

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	45	6.0	6.3	6.3
	very poor	29	3.9	4.0	10.3
	poor	99	13.3	13.8	24.0
	just average	173	23.2	24.0	48.1
	good	179	24.0	24.9	72.9
	very good	152	20.4	21.1	94.0
	extremely good	43	5.8	6.0	100.0
	Total	720	96.6	100.0	
Missing	blank	25	3.4		
Total		745	100.0		

q2h rate: the quality of city parks

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	4	.5	.5	.5
	very poor	6	.8	.8	1.4
	poor	18	2.4	2.4	3.8
	just average	83	11.1	11.2	15.0
	good	198	26.6	26.8	41.8
	very good	310	41.6	41.9	83.8
	extremely good	120	16.1	16.2	100.0
	Total	739	99.2	100.0	
Missing	blank	6	.8		
Total		745	100.0		

3. How safe do you feel from the following happening to you in Springville:

q3a feel: violent crimes

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely unsafe	4	.5	.5	.5
	very unsafe	3	.4	.4	.9
	somewhat unsafe	25	3.4	3.4	4.3
	neither safe or unsafe	40	5.4	5.4	9.7
	somewhat safe	168	22.6	22.7	32.5
	very safe	382	51.3	51.7	84.2
	extremely safe	117	15.7	15.8	100.0
	Total	739	99.2	100.0	
Missing	blank	6	.8		
Total		745	100.0		

q3b feel: property crimes

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely unsafe	10	1.3	1.3	1.3
	very unsafe	16	2.1	2.2	3.5
	somewhat unsafe	76	10.2	10.3	13.8
	neither safe or unsafe	74	9.9	10.0	23.8
	somewhat safe	305	40.9	41.2	64.9
	very safe	210	28.2	28.3	93.3
	extremely safe	50	6.7	6.7	100.0
	Total	741	99.5	100.0	
Missing	blank	4	.5		
Total		745	100.0		

q3c feel: hillside fires

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely unsafe	11	1.5	1.5	1.5
	very unsafe	21	2.8	2.9	4.3
	somewhat unsafe	78	10.5	10.6	14.9
	neither safe or unsafe	88	11.8	12.0	26.9
	somewhat safe	184	24.7	25.0	51.9
	very safe	236	31.7	32.1	84.0
	extremely safe	118	15.8	16.0	100.0
	Total	736	98.8	100.0	
Missing	blank	9	1.2		
Total		745	100.0		

q3d feel: flooding

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely unsafe	4	.5	.5	.5
	very unsafe	8	1.1	1.1	1.6
	somewhat unsafe	46	6.2	6.2	7.9
	neither safe or unsafe	84	11.3	11.4	19.2
	somewhat safe	188	25.2	25.5	44.7
	very safe	273	36.6	37.0	81.7
	extremely safe	135	18.1	18.3	100.0
	Total	738	99.1	100.0	
Missing	blank	7	.9		
Total		745	100.0		

q3e feel: earthquakes

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely unsafe	13	1.7	1.8	1.8
	very unsafe	29	3.9	3.9	5.7
	somewhat unsafe	100	13.4	13.6	19.3
	neither safe or unsafe	186	25.0	25.3	44.6
	somewhat safe	205	27.5	27.9	72.5
	very safe	139	18.7	18.9	91.4
	extremely safe	63	8.5	8.6	100.0
	Total	735	98.7	100.0	
Missing	blank	10	1.3		
Total		745	100.0		

4. How safe would you feel walking alone at night:

q4a safe: in your neighborhood

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely unsafe	7	.9	.9	.9
	very unsafe	14	1.9	1.9	2.8
	somewhat unsafe	53	7.1	7.1	10.0
	neither safe or unsafe	41	5.5	5.5	15.5
	somewhat safe	201	27.0	27.1	42.6
	very safe	298	40.0	40.2	82.7
	extremely safe	128	17.2	17.3	100.0
	Total	742	99.6	100.0	
Missing	blank	3	.4		
Total		745	100.0		

q4b safe: in Springville's downtown area

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely unsafe	8	1.1	1.1	1.1
	very unsafe	15	2.0	2.0	3.1
	somewhat unsafe	78	10.5	10.5	13.6
	neither safe or unsafe	82	11.0	11.1	24.7
	somewhat safe	257	34.5	34.7	59.4
	very safe	244	32.8	32.9	92.3
	extremely safe	57	7.7	7.7	100.0
	Total	741	99.5	100.0	
Missing	blank	4	.5		
Total		745	100.0		

q4c safe: in Springville parks

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely unsafe	13	1.7	1.8	1.8
	very unsafe	34	4.6	4.6	6.4
	somewhat unsafe	123	16.5	16.6	23.0
	neither safe or unsafe	119	16.0	16.1	39.1
	somewhat safe	272	36.5	36.8	75.9
	very safe	141	18.9	19.1	95.0
	extremely safe	37	5.0	5.0	100.0
	Total	739	99.2	100.0	
Missing	blank	6	.8		
Total		745	100.0		

5. Please circle how much you disagree or agree with the following statements:

q5a I receive good value for the city taxes I pay

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	19	2.6	2.7	2.7
	disagree	60	8.1	8.5	11.2
	neither agree nor disagree	209	28.1	29.7	41.0
	agree	362	48.6	51.5	92.5
	strongly agree	53	7.1	7.5	100.0
	Total	703	94.4	100.0	
Missing	blank	42	5.6		
Total		745	100.0		

q5b I am pleased with the overall direction that the City is taking

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	12	1.6	1.7	1.7
	disagree	81	10.9	11.5	13.2
	neither agree nor disagree	231	31.0	32.8	46.0
	agree	324	43.5	46.0	92.0
	strongly agree	56	7.5	8.0	100.0
	Total	704	94.5	100.0	
Missing	blank	41	5.5		
Total		745	100.0		

q5c I am well informed on the major issues in Springville

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	19	2.6	2.7	2.7
	disagree	116	15.6	16.4	19.0
	neither agree nor disagree	288	38.7	40.6	59.7
	agree	238	31.9	33.6	93.2
	strongly agree	48	6.4	6.8	100.0
	Total	709	95.2	100.0	
Missing	blank	36	4.8		
Total		745	100.0		

q5d Springville's city government welcomes citizen involvement

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	12	1.6	1.7	1.7
	disagree	39	5.2	5.6	7.3
	neither agree nor disagree	257	34.5	36.7	44.0
	agree	323	43.4	46.1	90.1
	strongly agree	69	9.3	9.9	100.0
	Total	700	94.0	100.0	
Missing	blank	45	6.0		
Total		745	100.0		

q5e Springville's elected officials care what people like me think

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	16	2.1	2.3	2.3
	disagree	74	9.9	10.5	12.8
	neither agree nor disagree	274	36.8	38.9	51.7
	agree	274	36.8	38.9	90.6
	strongly agree	66	8.9	9.4	100.0
	Total	704	94.5	100.0	
Missing	blank	41	5.5		
Total		745	100.0		

q5f I feel included as part of the Springville community

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	20	2.7	2.8	2.8
	disagree	59	7.9	8.4	11.2
	neither agree nor disagree	225	30.2	31.9	43.1
	agree	329	44.2	46.6	89.7
	strongly agree	73	9.8	10.3	100.0
	Total	706	94.8	100.0	
Missing	blank	39	5.2		
Total		745	100.0		

q5g My local tax dollars are being spent wisely

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	20	2.7	2.8	2.8
	disagree	73	9.8	10.4	13.2
	neither agree nor disagree	280	37.6	39.9	53.1
	agree	280	37.6	39.9	93.0
	strongly agree	49	6.6	7.0	100.0
	Total	702	94.2	100.0	
Missing	blank	43	5.8		
Total		745	100.0		

q5h My local government responds promptly to citizen concerns

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	20	2.7	2.9	2.9
	disagree	64	8.6	9.2	12.1
	neither agree nor disagree	333	44.7	48.0	60.1
	agree	225	30.2	32.4	92.5
	strongly agree	52	7.0	7.5	100.0
	Total	694	93.2	100.0	
Missing	blank	51	6.8		
Total		745	100.0		

6. To what degree do you feel the following are a problem in Springville:

6a traffic in neighborhoods

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	197	26.4	27.8	27.8
	minor problem	277	37.2	39.1	66.9
	important problem	150	20.1	21.2	88.0
	major problem	52	7.0	7.3	95.3
	extreme problem	33	4.4	4.7	100.0
	Total	709	95.2	100.0	
Missing	blank	36	4.8		
Total		745	100.0		

q6b traffic on the city's main streets

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	93	12.5	13.1	13.1
	minor problem	219	29.4	30.8	43.9
	important problem	191	25.6	26.9	70.8
	major problem	138	18.5	19.4	90.3
	extreme problem	69	9.3	9.7	100.0
	Total	710	95.3	100.0	
Missing	blank	35	4.7		
Total		745	100.0		

q6c crime

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	68	9.1	9.7	9.7
	minor problem	271	36.4	38.8	48.5
	important problem	314	42.1	44.9	93.4
	major problem	32	4.3	4.6	98.0
	extreme problem	14	1.9	2.0	100.0
	Total		699	93.8	100.0
Missing	blank	46	6.2		
Total		745	100.0		

q6d drugs

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	53	7.1	7.6	7.6
	minor problem	167	22.4	23.9	31.5
	important problem	283	38.0	40.5	72.0
	major problem	140	18.8	20.0	92.0
	extreme problem	56	7.5	8.0	100.0
	Total		699	93.8	100.0
Missing	blank	46	6.2		
Total		745	100.0		

q6e gangs

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	179	24.0	25.9	25.9
	minor problem	288	38.7	41.7	67.6
	important problem	188	25.2	27.2	94.8
	major problem	31	4.2	4.5	99.3
	extreme problem	5	.7	.7	100.0
	Total		691	92.8	100.0
Missing	blank	54	7.2		
Total		745	100.0		

q6f graffiti

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	164	22.0	23.6	23.6
	minor problem	359	48.2	51.6	75.1
	important problem	135	18.1	19.4	94.5
	major problem	29	3.9	4.2	98.7
	extreme problem	9	1.2	1.3	100.0
	Total	696	93.4	100.0	
Missing	blank	49	6.6		
Total		745	100.0		

q6g underage drinking

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	96	12.9	14.0	14.0
	minor problem	236	31.7	34.4	48.4
	important problem	276	37.0	40.2	88.6
	major problem	59	7.9	8.6	97.2
	extreme problem	19	2.6	2.8	100.0
	Total	686	92.1	100.0	
Missing	blank	59	7.9		
Total		745	100.0		

q6h physical appearance of downtown Springville

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	298	40.0	41.9	41.9
	minor problem	245	32.9	34.5	76.4
	important problem	121	16.2	17.0	93.4
	major problem	39	5.2	5.5	98.9
	extreme problem	8	1.1	1.1	100.0
	Total	711	95.4	100.0	
Missing	blank	34	4.6		
Total		745	100.0		

q6i city taxes

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	193	25.9	27.8	27.8
	minor problem	260	34.9	37.5	65.4
	important problem	182	24.4	26.3	91.6
	major problem	37	5.0	5.3	97.0
	extreme problem	21	2.8	3.0	100.0
	Total	693	93.0	100.0	
Missing	blank	52	7.0		
Total		745	100.0		

q6j water rates

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	216	29.0	30.7	30.7
	minor problem	231	31.0	32.8	63.5
	important problem	172	23.1	24.4	87.9
	major problem	64	8.6	9.1	97.0
	extreme problem	21	2.8	3.0	100.0
	Total	704	94.5	100.0	
Missing	blank	41	5.5		
Total		745	100.0		

q6k electric rates

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	205	27.5	29.1	29.1
	minor problem	238	31.9	33.8	62.8
	important problem	164	22.0	23.3	86.1
	major problem	57	7.7	8.1	94.2
	extreme problem	41	5.5	5.8	100.0
	Total	705	94.6	100.0	
Missing	blank	40	5.4		
Total		745	100.0		

q6l sewer rates

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	252	33.8	35.9	35.9
	minor problem	235	31.5	33.5	69.5
	important problem	151	20.3	21.5	91.0
	major problem	47	6.3	6.7	97.7
	extreme problem	16	2.1	2.3	100.0
	Total	701	94.1	100.0	
Missing	blank	44	5.9		
Total		745	100.0		

q6m garbage collection rates

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	273	36.6	39.1	39.1
	minor problem	239	32.1	34.2	73.2
	important problem	135	18.1	19.3	92.6
	major problem	37	5.0	5.3	97.9
	extreme problem	15	2.0	2.1	100.0
	Total	699	93.8	100.0	
Missing	blank	46	6.2		
Total		745	100.0		

q6n lack of recreational activities for families

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	275	36.9	39.7	39.7
	minor problem	223	29.9	32.2	71.9
	important problem	127	17.0	18.3	90.2
	major problem	50	6.7	7.2	97.4
	extreme problem	18	2.4	2.6	100.0
	Total	693	93.0	100.0	
Missing	blank	52	7.0		
Total		745	100.0		

q6o street repair

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	131	17.6	18.6	18.6
	minor problem	299	40.1	42.5	61.2
	important problem	174	23.4	24.8	85.9
	major problem	71	9.5	10.1	96.0
	extreme problem	28	3.8	4.0	100.0
	Total	703	94.4	100.0	
Missing	blank	42	5.6		
Total		745	100.0		

q6p population growth

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	97	13.0	13.8	13.8
	minor problem	164	22.0	23.4	37.2
	important problem	232	31.1	33.1	70.3
	major problem	141	18.9	20.1	90.4
	extreme problem	67	9.0	9.6	100.0
	Total	701	94.1	100.0	
Missing	blank	44	5.9		
Total		745	100.0		

q6q too much commercial development

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	325	43.6	46.7	46.7
	minor problem	206	27.7	29.6	76.3
	important problem	89	11.9	12.8	89.1
	major problem	52	7.0	7.5	96.6
	extreme problem	24	3.2	3.4	100.0
	Total	696	93.4	100.0	
Missing	blank	49	6.6		
Total		745	100.0		

q6r high density residential growth

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	135	18.1	19.3	19.3
	minor problem	183	24.6	26.2	45.6
	important problem	171	23.0	24.5	70.1
	major problem	115	15.4	16.5	86.5
	extreme problem	94	12.6	13.5	100.0
	Total	698	93.7	100.0	
Missing	blank	47	6.3		
Total		745	100.0		

q6s junk and garbage around homes

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	117	15.7	16.5	16.5
	minor problem	282	37.9	39.8	56.4
	important problem	178	23.9	25.1	81.5
	major problem	82	11.0	11.6	93.1
	extreme problem	49	6.6	6.9	100.0
	Total	708	95.0	100.0	
Missing	blank	37	5.0		
Total		745	100.0		

q6t weeds

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	109	14.6	15.4	15.4
	minor problem	292	39.2	41.2	56.6
	important problem	179	24.0	25.3	81.9
	major problem	76	10.2	10.7	92.7
	extreme problem	52	7.0	7.3	100.0
	Total	708	95.0	100.0	
Missing	blank	37	5.0		
Total		745	100.0		

7. Please rate each of the following characteristics of Springville:

q7a rate: dining out options

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	52	7.0	7.3	7.3
	very poor	84	11.3	11.9	19.2
	poor	183	24.6	25.8	45.1
	just average	234	31.4	33.1	78.1
	good	109	14.6	15.4	93.5
	very good	35	4.7	4.9	98.4
	extremely good	11	1.5	1.6	100.0
	Total	708	95.0	100.0	
Missing	blank	37	5.0		
Total		745	100.0		

q7b rate: employment opportunities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	21	2.8	3.1	3.1
	very poor	32	4.3	4.7	7.7
	poor	141	18.9	20.5	28.2
	just average	325	43.6	47.2	75.4
	good	127	17.0	18.5	93.9
	very good	39	5.2	5.7	99.6
	extremely good	3	.4	.4	100.0
	Total	688	92.3	100.0	
Missing	blank	57	7.7		
Total		745	100.0		

q7c rate: bus service

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	30	4.0	4.4	4.4
	very poor	47	6.3	6.9	11.3
	poor	117	15.7	17.2	28.4
	just average	284	38.1	41.6	70.1
	good	155	20.8	22.7	92.8
	very good	35	4.7	5.1	97.9
	extremely good	14	1.9	2.1	100.0
	Total	682	91.5	100.0	
Missing	blank	63	8.5		
Total		745	100.0		

q7d rate: drinking water quality

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	12	1.6	1.7	1.7
	very poor	8	1.1	1.1	2.8
	poor	36	4.8	5.1	7.9
	just average	120	16.1	16.9	24.8
	good	218	29.3	30.7	55.4
	very good	209	28.1	29.4	84.8
	extremely good	108	14.5	15.2	100.0
	Total	711	95.4	100.0	
Missing	blank	34	4.6		
Total		745	100.0		

q7e rate: water pressure in your home

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	13	1.7	1.8	1.8
	very poor	15	2.0	2.1	3.9
	poor	50	6.7	7.0	11.0
	just average	147	19.7	20.7	31.6
	good	203	27.2	28.6	60.2
	very good	200	26.8	28.1	88.3
	extremely good	83	11.1	11.7	100.0
	Total	711	95.4	100.0	
Missing	blank	34	4.6		
Total		745	100.0		

q7f rate: power system reliability

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	1	.1	.1	.1
	very poor	1	.1	.1	.3
	poor	4	.5	.6	.8
	just average	79	10.6	11.1	12.0
	good	195	26.2	27.5	39.4
	very good	278	37.3	39.2	78.6
	extremely good	152	20.4	21.4	100.0
	Total	710	95.3	100.0	
Missing	blank	35	4.7		
Total		745	100.0		

q7g rate: shopping opportunities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	49	6.6	6.9	6.9
	very poor	55	7.4	7.7	14.6
	poor	168	22.6	23.7	38.3
	just average	240	32.2	33.8	72.1
	good	129	17.3	18.2	90.3
	very good	55	7.4	7.7	98.0
	extremely good	14	1.9	2.0	100.0
	Total	710	95.3	100.0	
Missing	blank	35	4.7		
Total		745	100.0		

8. In 2018, about how many times have you or other household members done the following:

q8a used the Springville public library

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0 times	138	18.5	19.4	19.4
	1-4 times	168	22.6	23.6	43.0
	5-8 times	98	13.2	13.8	56.8
	10-19 times	115	15.4	16.2	73.0
	20-29 times	72	9.7	10.1	83.1
	30+ times	120	16.1	16.9	100.0
	Total	711	95.4	100.0	
	Missing	blank	34	4.6	
Total		745	100.0		

q8b visited a Springville City park

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0 times	67	9.0	9.4	9.4
	1-4 times	165	22.1	23.2	32.7
	5-8 times	135	18.1	19.0	51.7
	10-19 times	158	21.2	22.3	73.9
	20-29 times	84	11.3	11.8	85.8
	30+ times	101	13.6	14.2	100.0
	Total	710	95.3	100.0	
Missing	blank	35	4.7		
Total		745	100.0		

q8c accessed the Springville City website

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0 times	145	19.5	20.7	20.7
	1-4 times	168	22.6	23.9	44.6
	5-8 times	162	21.7	23.1	67.7
	10-19 times	151	20.3	21.5	89.2
	20-29 times	42	5.6	6.0	95.2
	30+ times	34	4.6	4.8	100.0
	Total	702	94.2	100.0	
Missing	blank	43	5.8		
Total		745	100.0		

q8d played golf at the Hubble Creek Golf Course

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0 times	551	74.0	77.8	77.8
	1-4 times	92	12.3	13.0	90.8
	5-8 times	24	3.2	3.4	94.2
	10-19 times	18	2.4	2.5	96.8
	20-29 times	8	1.1	1.1	97.9
	30+ times	15	2.0	2.1	100.0
	Total	708	95.0	100.0	
Missing	blank	37	5.0		
Total		745	100.0		

q8e used a Springville pedestrian or bike trail

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0 times	246	33.0	34.9	34.9
	1-4 times	149	20.0	21.2	56.1
	5-8 times	106	14.2	15.1	71.2
	10-19 times	81	10.9	11.5	82.7
	20-29 times	45	6.0	6.4	89.1
	30+ times	77	10.3	10.9	100.0
	Total	704	94.5	100.0	
Missing	blank	41	5.5		
Total		745	100.0		

q8f visited Kelly's Grove, Rotary Park or Jolley's Ranch Canyon Park

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0 times	145	19.5	20.5	20.5
	1-4 times	292	39.2	41.4	61.9
	5-8 times	157	21.1	22.2	84.1
	10-19 times	70	9.4	9.9	94.1
	20-29 times	23	3.1	3.3	97.3
	30+ times	19	2.6	2.7	100.0
	Total	706	94.8	100.0	
Missing	blank	39	5.2		
Total		745	100.0		

q8g taken trash to the waste transfer facility

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0 times	182	24.4	25.9	25.9
	1-4 times	301	40.4	42.8	68.6
	5-8 times	136	18.3	19.3	87.9
	10-19 times	44	5.9	6.3	94.2
	20-29 times	22	3.0	3.1	97.3
	30+ times	19	2.6	2.7	100.0
	Total	704	94.5	100.0	
Missing	blank	41	5.5		
Total		745	100.0		

q8h taken yard waste to the City compost facility

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0 times	237	31.8	33.8	33.8
	1-4 times	170	22.8	24.2	58.0
	5-8 times	125	16.8	17.8	75.8
	10-19 times	83	11.1	11.8	87.6
	20-29 times	42	5.6	6.0	93.6
	30+ times	45	6.0	6.4	100.0
	Total	702	94.2	100.0	
Missing	blank	43	5.8		
Total		745	100.0		

q8i visited Springville Art Museum

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0 times	232	31.1	32.9	32.9
	1-4 times	337	45.2	47.8	80.7
	5-8 times	89	11.9	12.6	93.3
	10-19 times	27	3.6	3.8	97.2
	20-29 times	14	1.9	2.0	99.1
	30+ times	6	.8	.9	100.0
	Total	705	94.6	100.0	
Missing	blank	40	5.4		
Total		745	100.0		

q8j visited Springville Senior Center

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0 times	592	79.5	83.4	83.4
	1-4 times	69	9.3	9.7	93.1
	5-8 times	17	2.3	2.4	95.5
	10-19 times	15	2.0	2.1	97.6
	20-29 times	4	.5	.6	98.2
	30+ times	13	1.7	1.8	100.0
	Total	710	95.3	100.0	
Missing	blank	35	4.7		
Total		745	100.0		

q8k swam at the Clyde Recreation Center

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0 times	355	47.7	50.4	50.4
	1-4 times	116	15.6	16.5	66.8
	5-8 times	67	9.0	9.5	76.3
	10-19 times	66	8.9	9.4	85.7
	20-29 times	32	4.3	4.5	90.2
	30+ times	69	9.3	9.8	100.0
	Total	705	94.6	100.0	
Missing	blank	40	5.4		
Total		745	100.0		

q8l taken children to Springville Civic Center splash pad

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0 times	369	49.5	52.3	52.3
	1-4 times	194	26.0	27.5	79.7
	5-8 times	70	9.4	9.9	89.7
	10-19 times	45	6.0	6.4	96.0
	20-29 times	21	2.8	3.0	99.0
	30+ times	7	.9	1.0	100.0
	Total	706	94.8	100.0	
Missing	blank	39	5.2		
Total		745	100.0		

q8m visited Wayne Bartholomew Family Park and pond

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0 times	234	31.4	32.9	32.9
	1-4 times	263	35.3	37.0	69.9
	5-8 times	99	13.3	13.9	83.8
	10-19 times	63	8.5	8.9	92.7
	20-29 times	27	3.6	3.8	96.5
	30+ times	25	3.4	3.5	100.0
	Total	711	95.4	100.0	
Missing	blank	34	4.6		
Total		745	100.0		

9. Please circle how much you disagree or agree that adequate measures are being taken by the Springville City government to:

q9a adequate measures to: protect the natural environments of Springville

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	9	1.2	1.3	1.3
	disagree	61	8.2	8.7	10.0
	neither agree nor disagree	265	35.6	37.9	47.9
	agree	311	41.7	44.4	92.3
	strongly agree	54	7.2	7.7	100.0
	Total	700	94.0	100.0	
Missing	blank	45	6.0		
Total		745	100.0		

q9b adequate measures to: protect the economic health of Springville

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	15	2.0	2.1	2.1
	disagree	66	8.9	9.4	11.5
	neither agree nor disagree	286	38.4	40.7	52.3
	agree	283	38.0	40.3	92.6
	strongly agree	52	7.0	7.4	100.0
	Total	702	94.2	100.0	
Missing	blank	43	5.8		
Total		745	100.0		

q9c adequate measures to: protect your quality of life

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	9	1.2	1.3	1.3
	disagree	39	5.2	5.6	6.9
	neither agree nor disagree	216	29.0	30.9	37.7
	agree	356	47.8	50.9	88.6
	strongly agree	80	10.7	11.4	100.0
	Total	700	94.0	100.0	
Missing	blank	45	6.0		
Total		745	100.0		

q9d adequate measures to: provide access to services for disabled residents

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	10	1.3	1.4	1.4
	disagree	33	4.4	4.8	6.2
	neither agree nor disagree	386	51.8	55.9	62.2
	agree	215	28.9	31.2	93.3
	strongly agree	46	6.2	6.7	100.0
	Total	690	92.6	100.0	
Missing	blank	55	7.4		
Total		745	100.0		

q9e adequate measures to: prepare the community for an emergency

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	8	1.1	1.1	1.1
	disagree	35	4.7	5.0	6.1
	neither agree nor disagree	154	20.7	21.9	28.1
	agree	380	51.0	54.1	82.2
	strongly agree	125	16.8	17.8	100.0
	Total	702	94.2	100.0	
Missing	blank	43	5.8		
Total		745	100.0		

q9f adequate measures to: provide recreation opportunities in the community

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	10	1.3	1.4	1.4
	disagree	47	6.3	6.7	8.2
	neither agree nor disagree	165	22.1	23.6	31.8
	agree	355	47.7	50.9	82.7
	strongly agree	121	16.2	17.3	100.0
	Total	698	93.7	100.0	
Missing	blank	47	6.3		
Total		745	100.0		

q9g adequate measures to: reduce traffic congestion

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	45	6.0	6.4	6.4
	disagree	158	21.2	22.5	29.0
	neither agree nor disagree	271	36.4	38.7	67.6
	agree	189	25.4	27.0	94.6
	strongly agree	38	5.1	5.4	100.0
	Total	701	94.1	100.0	
Missing	blank	44	5.9		
Total		745	100.0		

q9h adequate measures to: maintain public infrastructure

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	16	2.1	2.3	2.3
	disagree	57	7.7	8.1	10.4
	neither agree nor disagree	182	24.4	26.0	36.4
	agree	378	50.7	54.0	90.4
	strongly agree	67	9.0	9.6	100.0
	Total	700	94.0	100.0	
Missing	blank	45	6.0		
Total		745	100.0		

q9i adequate measures to: control graffiti

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	8	1.1	1.1	1.1
	disagree	25	3.4	3.6	4.7
	neither agree nor disagree	265	35.6	38.0	42.7
	agree	323	43.4	46.3	89.0
	strongly agree	77	10.3	11.0	100.0
	Total	698	93.7	100.0	
Missing	blank	47	6.3		
Total		745	100.0		

q9j adequate measures to: reduce juvenile crime

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	7	.9	1.0	1.0
	disagree	44	5.9	6.4	7.4
	neither agree nor disagree	346	46.4	50.2	57.6
	agree	250	33.6	36.3	93.9
	strongly agree	42	5.6	6.1	100.0
	Total	689	92.5	100.0	
Missing	blank	56	7.5		
Total		745	100.0		

q9k adequate measures to: reduce drug activity

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	21	2.8	3.0	3.0
	disagree	73	9.8	10.5	13.6
	neither agree nor disagree	330	44.3	47.7	61.3
	agree	226	30.3	32.7	93.9
	strongly agree	42	5.6	6.1	100.0
	Total	692	92.9	100.0	
Missing	blank	53	7.1		
Total		745	100.0		

q9l adequate measures to: reduce vandalism

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	11	1.5	1.6	1.6
	disagree	46	6.2	6.6	8.2
	neither agree nor disagree	349	46.8	50.4	58.7
	agree	236	31.7	34.1	92.8
	strongly agree	50	6.7	7.2	100.0
	Total	692	92.9	100.0	
Missing	blank	53	7.1		
Total		745	100.0		

q9m adequate measures to: reduce speeding on neighborhood streets

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	44	5.9	6.3	6.3
	disagree	136	18.3	19.5	25.9
	neither agree nor disagree	250	33.6	35.9	61.8
	agree	221	29.7	31.8	93.5
	strongly agree	45	6.0	6.5	100.0
	Total	696	93.4	100.0	
Missing	blank	49	6.6		
Total		745	100.0		

q9n adequate measures to: revitalize older neighborhoods

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	38	5.1	5.5	5.5
	disagree	163	21.9	23.5	29.0
	neither agree nor disagree	344	46.2	49.6	78.5
	agree	124	16.6	17.9	96.4
	strongly agree	25	3.4	3.6	100.0
	Total	694	93.2	100.0	
Missing	blank	51	6.8		
Total		745	100.0		

9o provide good neighborhood planning for new developments

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	40	5.4	5.7	5.7
	disagree	109	14.6	15.6	21.3
	neither agree nor disagree	283	38.0	40.5	61.9
	agree	229	30.7	32.8	94.7
	strongly agree	37	5.0	5.3	100.0
	Total	698	93.7	100.0	
Missing	blank	47	6.3		
Total		745	100.0		

q9p encourage new businesses to locate in Springville

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	108	14.5	15.4	15.4
	disagree	117	15.7	16.7	32.1
	neither agree nor disagree	250	33.6	35.6	67.7
	agree	176	23.6	25.1	92.7
	strongly agree	51	6.8	7.3	100.0
	Total	702	94.2	100.0	
Missing	blank	43	5.8		
Total		745	100.0		

10. How would you rate the City’s website and the City Source newsletter as sources of information about the city and city services:

q10a rate: City's website

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	2	.3	.3	.3
	very poor	5	.7	.7	1.0
	poor	28	3.8	4.0	5.0
	just average	139	18.7	20.0	25.0
	good	201	27.0	28.9	53.9
	very good	141	18.9	20.3	74.1
	extremely good	47	6.3	6.8	80.9
	never used	133	17.9	19.1	100.0
	Total	696	93.4	100.0	
Missing	blank	49	6.6		
Total		745	100.0		

10b rate: City Source newsletter

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	2	.3	.3	.3
	very poor	4	.5	.6	.9
	poor	24	3.2	3.4	4.3
	just average	117	15.7	16.8	21.1
	good	238	31.9	34.2	55.3
	very good	180	24.2	25.9	81.2
	extremely good	56	7.5	8.0	89.2
	never used	75	10.1	10.8	100.0
	Total	696	93.4	100.0	
Missing	blank	49	6.6		
Total		745	100.0		

11. How would you rate the quality of each of the following Springville City services:

q11a rate: police services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	4	.5	.6	.6
	very poor	6	.8	.8	1.4
	poor	19	2.6	2.6	4.0
	just average	96	12.9	13.4	17.4
	good	249	33.4	34.7	52.2
	very good	249	33.4	34.7	86.9
	extremely good	94	12.6	13.1	100.0
	Total	717	96.2	100.0	
Missing	blank	28	3.8		
Total		745	100.0		

q11b rate: police response times

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	5	.7	.7	.7
	very poor	1	.1	.1	.9
	poor	16	2.1	2.3	3.2
	just average	112	15.0	16.0	19.2
	good	243	32.6	34.8	54.0
	very good	232	31.1	33.2	87.2
	extremely good	89	11.9	12.8	100.0
	Total	698	93.7	100.0	
Missing	blank	47	6.3		
Total		745	100.0		

q11c rate: fire services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	1	.1	.1	.1
	very poor	3	.4	.4	.6
	poor	7	.9	1.0	1.6
	just average	80	10.7	11.4	13.0
	good	241	32.3	34.4	47.4
	very good	251	33.7	35.9	83.3
	extremely good	117	15.7	16.7	100.0
	Total	700	94.0	100.0	
Missing	blank	45	6.0		
Total		745	100.0		

q11d rate: emergency medical/ambulances

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	3	.4	.4	.4
	very poor	3	.4	.4	.9
	poor	8	1.1	1.1	2.0
	just average	90	12.1	12.9	14.9
	good	225	30.2	32.2	47.1
	very good	249	33.4	35.6	82.7
	extremely good	121	16.2	17.3	100.0
	Total	699	93.8	100.0	
Missing	blank	46	6.2		
Total		745	100.0		

q11e rate: ambulance response times

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	5	.7	.7	.7
	very poor	3	.4	.4	1.2
	poor	9	1.2	1.3	2.5
	just average	97	13.0	14.0	16.5
	good	234	31.4	33.9	50.4
	very good	232	31.1	33.6	83.9
	extremely good	111	14.9	16.1	100.0
	Total	691	92.8	100.0	
Missing	blank	54	7.2		
Total		745	100.0		

q11f rate: animal control

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	8	1.1	1.2	1.2
	very poor	5	.7	.7	1.9
	poor	28	3.8	4.0	5.9
	just average	154	20.7	22.3	28.2
	good	240	32.2	34.7	62.9
	very good	180	24.2	26.0	88.9
	extremely good	77	10.3	11.1	100.0
	Total	692	92.9	100.0	
Missing	blank	53	7.1		
Total		745	100.0		

q11g rate: condition of streets and road surfaces

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	9	1.2	1.2	1.2
	very poor	11	1.5	1.5	2.8
	poor	52	7.0	7.2	9.9
	just average	198	26.6	27.3	37.2
	good	265	35.6	36.5	73.7
	very good	158	21.2	21.8	95.5
	extremely good	33	4.4	4.5	100.0
	Total	726	97.4	100.0	
Missing	blank	19	2.6		
Total		745	100.0		

q11h rate: garbage collection

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	4	.5	.5	.5
	very poor	2	.3	.3	.8
	poor	6	.8	.8	1.6
	just average	89	11.9	12.2	13.9
	good	239	32.1	32.8	46.7
	very good	276	37.0	37.9	84.6
	extremely good	112	15.0	15.4	100.0
	Total	728	97.7	100.0	
Missing	blank	17	2.3		
Total		745	100.0		

q11i rate: water services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	2	.3	.3	.3
	very poor	7	.9	1.0	1.2
	poor	12	1.6	1.7	2.9
	just average	96	12.9	13.2	16.1
	good	253	34.0	34.8	50.9
	very good	256	34.4	35.2	86.1
	extremely good	101	13.6	13.9	100.0
	Total	727	97.6	100.0	
Missing	blank	18	2.4		
Total		745	100.0		

q11j rate: sewer services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	2	.3	.3	.3
	very poor	3	.4	.4	.7
	poor	4	.5	.6	1.2
	just average	102	13.7	14.0	15.3
	good	259	34.8	35.7	51.0
	very good	256	34.4	35.3	86.2
	extremely good	100	13.4	13.8	100.0
	Total	726	97.4	100.0	
Missing	blank	19	2.6		
Total		745	100.0		

q11k rate: electric services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	6	.8	.8	.8
	very poor	7	.9	1.0	1.8
	poor	9	1.2	1.2	3.0
	just average	89	11.9	12.2	15.2
	good	251	33.7	34.4	49.7
	very good	261	35.0	35.8	85.5
	extremely good	106	14.2	14.5	100.0
	Total	729	97.9	100.0	
Missing	blank	16	2.1		
Total		745	100.0		

q11l rate: snow removal

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	12	1.6	1.7	1.7
	very poor	18	2.4	2.5	4.1
	poor	60	8.1	8.3	12.4
	just average	159	21.3	21.9	34.3
	good	246	33.0	33.8	68.1
	very good	173	23.2	23.8	91.9
	extremely good	59	7.9	8.1	100.0

	Total	727	97.6	100.0
Missing	blank	18	2.4	
Total		745	100.0	

q11m rate: street lighting

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	5	.7	.7	.7
	very poor	13	1.7	1.8	2.5
	poor	69	9.3	9.5	12.0
	just average	159	21.3	21.8	33.8
	good	230	30.9	31.6	65.4
	very good	185	24.8	25.4	90.8
	extremely good	67	9.0	9.2	100.0
	Total	728	97.7	100.0	
Missing	blank	17	2.3		
Total		745	100.0		

q11n rate: condition of sidewalks

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	9	1.2	1.2	1.2
	very poor	12	1.6	1.6	2.9
	poor	78	10.5	10.7	13.6
	just average	205	27.5	28.2	41.8
	good	231	31.0	31.7	73.5
	very good	147	19.7	20.2	93.7
	extremely good	46	6.2	6.3	100.0
	Total	728	97.7	100.0	
Missing	blank	17	2.3		
Total		745	100.0		

q11o rate: library services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	1	.1	.1	.1
	very poor	3	.4	.4	.6
	poor	1	.1	.1	.7
	just average	52	7.0	7.3	8.0
	good	153	20.5	21.5	29.5
	very good	260	34.9	36.5	65.9
	extremely good	243	32.6	34.1	100.0
	Total	713	95.7	100.0	
Missing	blank	32	4.3		
Total		745	100.0		

q11p rate: Springville Art Museum

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	1	.1	.1	.1
	very poor	2	.3	.3	.4
	poor	2	.3	.3	.7
	just average	53	7.1	7.4	8.1
	good	171	23.0	23.8	31.9
	very good	257	34.5	35.8	67.8
	extremely good	231	31.0	32.2	100.0
	Total	717	96.2	100.0	
Missing	blank	28	3.8		
Total		745	100.0		

12. How would you rate the quality of each of the following Springville City services:

q12a rate: cemetery

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	3	.4	.4	.4
	poor	10	1.3	1.4	1.9
	just average	128	17.2	18.6	20.4
	good	237	31.8	34.3	54.8
	very good	217	29.1	31.4	86.2
	extremely good	95	12.8	13.8	100.0
	Total	690	92.6	100.0	
Missing	blank	55	7.4		
Total		745	100.0		

q12b rate: recreation programs and classes

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	5	.7	.7	.7
	very poor	6	.8	.9	1.6
	poor	21	2.8	3.0	4.6
	just average	134	18.0	19.1	23.6
	good	237	31.8	33.7	57.3
	very good	216	29.0	30.7	88.1
	extremely good	84	11.3	11.9	100.0
	Total	703	94.4	100.0	
Missing	blank	42	5.6		
Total		745	100.0		

q12c rate: services to seniors

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	3	.4	.4	.4
	very poor	3	.4	.4	.9
	poor	19	2.6	2.8	3.7
	just average	173	23.2	25.7	29.5
	good	251	33.7	37.4	66.8
	very good	159	21.3	23.7	90.5
	extremely good	64	8.6	9.5	100.0
	Total	672	90.2	100.0	
Missing	blank	73	9.8		
Total		745	100.0		

q12d rate: recreation center

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	4	.5	.6	.6
	very poor	6	.8	.9	1.4
	poor	19	2.6	2.7	4.2
	just average	99	13.3	14.3	18.5
	good	190	25.5	27.4	45.9
	very good	234	31.4	33.8	79.7
	extremely good	141	18.9	20.3	100.0
	Total	693	93.0	100.0	
Missing	blank	52	7.0		
Total		745	100.0		

q12e rate: city planning and zoning

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	14	1.9	2.0	2.0
	very poor	16	2.1	2.3	4.4
	poor	57	7.7	8.3	12.7
	just average	224	30.1	32.6	45.3
	good	226	30.3	32.9	78.2
	very good	114	15.3	16.6	94.8
	extremely good	36	4.8	5.2	100.0
	Total	687	92.2	100.0	
Missing	blank	58	7.8		
Total		745	100.0		

q12f rate: Springville City's web site

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	1	.1	.2	.2
	very poor	7	.9	1.1	1.2
	poor	26	3.5	3.9	5.1
	just average	176	23.6	26.5	31.7
	good	249	33.4	37.6	69.2
	very good	154	20.7	23.2	92.5
	extremely good	50	6.7	7.5	100.0
	Total	663	89.0	100.0	
Missing	blank	82	11.0		
Total		745	100.0		

q12g rate: city campgrounds in Hobbie Creek canyon

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	2	.3	.3	.3
	very poor	3	.4	.4	.7
	poor	9	1.2	1.3	2.0
	just average	91	12.2	12.9	14.9
	good	249	33.4	35.4	50.3
	very good	255	34.2	36.2	86.5
	extremely good	95	12.8	13.5	100.0
	Total	704	94.5	100.0	
Missing	blank	41	5.5		
Total		745	100.0		

q12h rate: Hobbie Creek Golf course

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	2	.3	.3	.3
	very poor	1	.1	.2	.5
	poor	2	.3	.3	.8
	just average	101	13.6	15.4	16.2
	good	180	24.2	27.4	43.6
	very good	219	29.4	33.4	77.0
	extremely good	151	20.3	23.0	100.0
	Total	656	88.1	100.0	
Missing	blank	89	11.9		
Total		745	100.0		

q12i rate: residential recycling programs

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	26	3.5	3.7	3.7
	very poor	26	3.5	3.7	7.4
	poor	98	13.2	14.0	21.4
	just average	176	23.6	25.1	46.5
	good	187	25.1	26.7	73.2
	very good	137	18.4	19.5	92.7
	extremely good	51	6.8	7.3	100.0
	Total	701	94.1	100.0	
Missing	blank	44	5.9		
Total		745	100.0		

q12j rate: walking and biking paths

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	6	.8	.9	.9
	very poor	9	1.2	1.3	2.1
	poor	30	4.0	4.3	6.4
	just average	141	18.9	20.1	26.6
	good	242	32.5	34.6	61.1
	very good	190	25.5	27.1	88.3
	extremely good	82	11.0	11.7	100.0
	Total	700	94.0	100.0	
Missing	blank	45	6.0		
Total		745	100.0		

q12k rate: trash and weed control on private property

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	30	4.0	4.2	4.2
	very poor	34	4.6	4.8	9.0
	poor	109	14.6	15.4	24.4
	just average	266	35.7	37.5	61.9
	good	170	22.8	24.0	85.9
	very good	77	10.3	10.9	96.8
	extremely good	23	3.1	3.2	100.0
	Total	709	95.2	100.0	
Missing	blank	36	4.8		
Total		745	100.0		

q12l rate: yard waste compost facility

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	8	1.1	1.2	1.2
	very poor	6	.8	.9	2.0
	poor	7	.9	1.0	3.0
	just average	116	15.6	16.8	19.8
	good	211	28.3	30.5	50.4
	very good	228	30.6	33.0	83.4
	extremely good	115	15.4	16.6	100.0
	Total	691	92.8	100.0	
Missing	blank	54	7.2		
Total		745	100.0		

q12m rate: flood control

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	7	.9	1.1	1.1
	very poor	1	.1	.2	1.2
	poor	17	2.3	2.6	3.8
	just average	188	25.2	28.3	32.1
	good	257	34.5	38.7	70.8
	very good	141	18.9	21.2	92.0
	extremely good	53	7.1	8.0	100.0
	Total	664	89.1	100.0	
Missing	blank	81	10.9		
Total		745	100.0		

q12n rate: city sponsored sports programs

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	6	.8	.9	.9
	very poor	7	.9	1.0	1.9
	poor	16	2.1	2.4	4.3
	just average	161	21.6	23.8	28.1
	good	209	28.1	30.9	59.0
	very good	197	26.4	29.1	88.2
	extremely good	80	10.7	11.8	100.0
	Total	676	90.7	100.0	
Missing	blank	69	9.3		
Total		745	100.0		

q12o rate: quality of the on-line bill-paying service

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	3	.4	.4	.4
	very poor	3	.4	.4	.9
	poor	13	1.7	1.9	2.8
	just average	104	14.0	15.6	18.4
	good	214	28.7	32.0	50.4
	very good	210	28.2	31.4	81.9
	extremely good	121	16.2	18.1	100.0
	Total	668	89.7	100.0	
Missing	blank	77	10.3		
Total		745	100.0		

q12p rate: Springville Civic Center splash pad

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	2	.3	.3	.3
	poor	6	.8	.9	1.1
	just average	68	9.1	9.8	10.9
	good	187	25.1	26.9	37.8
	very good	271	36.4	38.9	76.7
	extremely good	162	21.7	23.3	100.0
	Total	696	93.4	100.0	
Missing	blank	49	6.6		
Total		745	100.0		

q12q rate: Wayne Bartholomew family park and pond

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	4	.5	.6	.6
	very poor	1	.1	.1	.7
	poor	7	.9	1.0	1.7
	just average	72	9.7	10.3	12.0
	good	164	22.0	23.5	35.5
	very good	261	35.0	37.3	72.8
	extremely good	190	25.5	27.2	100.0
	Total	699	93.8	100.0	
Missing	blank	46	6.2		
Total		745	100.0		

13. Overall, how would you rate the quality of services provided by Springville City?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	2	.3	.3	.3
	poor	9	1.2	1.3	1.6
	just average	85	11.4	12.5	14.1
	good	237	31.8	34.8	48.9
	very good	278	37.3	40.8	89.7
	extremely good	70	9.4	10.3	100.0
	Total	681	91.4	100.0	
Missing	blank	64	8.6		
Total		745	100.0		

14. Below are some suggestions that Springville citizens have mentioned as possible ways to improve the City. What priority level do you think the City should give to requests for additional funds to make each of the suggested improvements?

q14a additional funds: improving traffic flow

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	34	4.6	4.7	4.7
	low priority	80	10.7	11.1	15.9
	moderate priority	252	33.8	35.1	51.0
	high priority	245	32.9	34.1	85.1
	very high priority	107	14.4	14.9	100.0
	Total	718	96.4	100.0	
Missing	blank	27	3.6		
Total		745	100.0		

q14b additional funds: reducing traffic

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	44	5.9	6.2	6.2
	low priority	117	15.7	16.5	22.7
	moderate priority	267	35.8	37.6	60.3
	high priority	193	25.9	27.2	87.5
	very high priority	89	11.9	12.5	100.0
	Total	710	95.3	100.0	
Missing	blank	35	4.7		
Total		745	100.0		

q14c additional funds: additional youth recreational sports programs

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	53	7.1	7.6	7.6
	low priority	148	19.9	21.1	28.7
	moderate priority	291	39.1	41.6	70.3
	high priority	176	23.6	25.1	95.4
	very high priority	32	4.3	4.6	100.0
	Total	700	94.0	100.0	
Missing	blank	45	6.0		
Total		745	100.0		

q14d additional funds: preserving historic building and historic neighborhoods

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	44	5.9	6.2	6.2
	low priority	138	18.5	19.5	25.7
	moderate priority	295	39.6	41.7	67.4
	high priority	181	24.3	25.6	92.9
	very high priority	50	6.7	7.1	100.0
	Total	708	95.0	100.0	
Missing	blank	37	5.0		
Total		745	100.0		

q14e additional funds: developing more neighborhood parks

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	34	4.6	4.8	4.8
	low priority	158	21.2	22.4	27.2
	moderate priority	301	40.4	42.6	69.8
	high priority	173	23.2	24.5	94.3
	very high priority	40	5.4	5.7	100.0
	Total	706	94.8	100.0	
Missing	blank	39	5.2		
Total		745	100.0		

q14f additional funds: acquiring more open space land

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	50	6.7	7.1	7.1
	low priority	156	20.9	22.2	29.3
	moderate priority	263	35.3	37.4	66.7
	high priority	170	22.8	24.2	90.9
	very high priority	64	8.6	9.1	100.0
	Total	703	94.4	100.0	
Missing	blank	42	5.6		
Total		745	100.0		

q14g additional funds: improving pedestrian and bike trails

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	31	4.2	4.4	4.4
	low priority	132	17.7	18.6	23.0
	moderate priority	296	39.7	41.7	64.7
	high priority	190	25.5	26.8	91.5
	very high priority	60	8.1	8.5	100.0
	Total	709	95.2	100.0	
Missing	blank	36	4.8		
Total		745	100.0		

q14h additional funds: increasing services for seniors

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	49	6.6	6.9	6.9
	low priority	130	17.4	18.4	25.4
	moderate priority	323	43.4	45.8	71.1
	high priority	161	21.6	22.8	93.9
	very high priority	43	5.8	6.1	100.0
	Total	706	94.8	100.0	
Missing	blank	39	5.2		
Total		745	100.0		

q14i additional funds: adding more space for arts/cultural events

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	78	10.5	11.1	11.1
	low priority	212	28.5	30.1	41.1
	moderate priority	297	39.9	42.1	83.3
	high priority	91	12.2	12.9	96.2
	very high priority	27	3.6	3.8	100.0
	Total	705	94.6	100.0	
Missing	blank	40	5.4		
Total		745	100.0		

q14j additional funds: increasing art in public places

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	106	14.2	15.0	15.0
	low priority	257	34.5	36.4	51.3
	moderate priority	235	31.5	33.2	84.6
	high priority	81	10.9	11.5	96.0
	very high priority	28	3.8	4.0	100.0
	Total	707	94.9	100.0	
Missing	blank	38	5.1		
Total		745	100.0		

q14k additional funds: reducing crime

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	17	2.3	2.4	2.4
	low priority	46	6.2	6.4	8.8
	moderate priority	203	27.2	28.3	37.0
	high priority	297	39.9	41.4	78.4
	very high priority	155	20.8	21.6	100.0
	Total	718	96.4	100.0	
Missing	blank	27	3.6		
Total		745	100.0		

q14l additional funds: providing additional transportation options

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	57	7.7	8.0	8.0
	low priority	135	18.1	19.0	27.0
	moderate priority	292	39.2	41.0	68.0
	high priority	166	22.3	23.3	91.3
	very high priority	62	8.3	8.7	100.0
	Total	712	95.6	100.0	
Missing	blank	33	4.4		
Total		745	100.0		

q14m additional funds: reducing illegal drug use

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	20	2.7	2.8	2.8
	low priority	58	7.8	8.1	10.9
	moderate priority	161	21.6	22.5	33.4
	high priority	268	36.0	37.4	70.8
	very high priority	209	28.1	29.2	100.0
	Total	716	96.1	100.0	
Missing	blank	29	3.9		
Total		745	100.0		

q14n additional funds: providing additional adult recreational sports programs

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	89	11.9	12.7	12.7
	low priority	188	25.2	26.8	39.5
	moderate priority	297	39.9	42.3	81.8
	high priority	96	12.9	13.7	95.4
	very high priority	32	4.3	4.6	100.0
	Total	702	94.2	100.0	
Missing	blank	43	5.8		
Total		745	100.0		

q14o additional funds: increasing library's book collection

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	70	9.4	9.8	9.8
	low priority	164	22.0	23.0	32.9
	moderate priority	308	41.3	43.3	76.1
	high priority	128	17.2	18.0	94.1
	very high priority	42	5.6	5.9	100.0
	Total	712	95.6	100.0	
Missing	blank	33	4.4		
Total		745	100.0		

q14p additional funds: developing additional parks

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	54	7.2	7.6	7.6
	low priority	184	24.7	26.0	33.7
	moderate priority	299	40.1	42.3	76.0
	high priority	131	17.6	18.5	94.5
	very high priority	39	5.2	5.5	100.0
	Total	707	94.9	100.0	
Missing	blank	38	5.1		
Total		745	100.0		

q14q additional funds: increasing police presence in your neighborhood

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	58	7.8	8.1	8.1
	low priority	144	19.3	20.2	28.3
	moderate priority	300	40.3	42.1	70.4
	high priority	160	21.5	22.4	92.8
	very high priority	51	6.8	7.2	100.0
	Total	713	95.7	100.0	
Missing	blank	32	4.3		
Total		745	100.0		

q14r additional funds: increasing police presence in downtown areas

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	52	7.0	7.4	7.4
	low priority	124	16.6	17.6	25.0
	moderate priority	318	42.7	45.2	70.3
	high priority	162	21.7	23.0	93.3
	very high priority	47	6.3	6.7	100.0
	Total	703	94.4	100.0	
Missing	blank	42	5.6		
Total		745	100.0		

q14s additional funds: increasing housing for low or moderate income people

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	124	16.6	17.4	17.4
	low priority	177	23.8	24.8	42.2
	moderate priority	207	27.8	29.0	71.1
	high priority	142	19.1	19.9	91.0
	very high priority	64	8.6	9.0	100.0
	Total	714	95.8	100.0	
Missing	blank	31	4.2		
Total		745	100.0		

q14t additional funds: repairing/construction of public streets

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	19	2.6	2.7	2.7
	low priority	86	11.5	12.0	14.7
	moderate priority	317	42.6	44.4	59.1
	high priority	222	29.8	31.1	90.2
	very high priority	70	9.4	9.8	100.0
	Total	714	95.8	100.0	
Missing	blank	31	4.2		
Total		745	100.0		

q14u additional funds: increasing library's special programs

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	98	13.2	13.8	13.8
	low priority	222	29.8	31.2	44.9
	moderate priority	277	37.2	38.9	83.8
	high priority	91	12.2	12.8	96.6
	very high priority	24	3.2	3.4	100.0
	Total		712	95.6	100.0
Missing	blank	33	4.4		
Total		745	100.0		

q14v additional funds: increasing fire protection

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	36	4.8	5.1	5.1
	low priority	119	16.0	16.8	21.8
	moderate priority	315	42.3	44.4	66.2
	high priority	196	26.3	27.6	93.8
	very high priority	44	5.9	6.2	100.0
	Total		710	95.3	100.0
Missing	blank	35	4.7		
Total		745	100.0		

q14w additional funds: improving water and sewer systems

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	37	5.0	5.2	5.2
	low priority	133	17.9	18.6	23.8
	moderate priority	322	43.2	45.0	68.8
	high priority	179	24.0	25.0	93.8
	very high priority	44	5.9	6.2	100.0
	Total		715	96.0	100.0
Missing	blank	30	4.0		
Total		745	100.0		

q14x additional funds: increasing water supplies

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	42	5.6	5.9	5.9
	low priority	118	15.8	16.7	22.7
	moderate priority	282	37.9	39.9	62.6
	high priority	209	28.1	29.6	92.2
	very high priority	55	7.4	7.8	100.0
	Total	706	94.8	100.0	
Missing	blank	39	5.2		
Total		745	100.0		

q14y additional funds: providing access to high speed internet

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	46	6.2	6.5	6.5
	low priority	86	11.5	12.1	18.6
	moderate priority	212	28.5	29.8	48.4
	high priority	199	26.7	28.0	76.4
	very high priority	168	22.6	23.6	100.0
	Total	711	95.4	100.0	
Missing	blank	34	4.6		
Total		745	100.0		

q14z1 additional funds: reducing junk and garbage around homes

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	53	7.1	7.3	7.3
	low priority	117	15.7	16.2	23.5
	moderate priority	238	31.9	33.0	56.5
	high priority	214	28.7	29.6	86.1
	very high priority	100	13.4	13.9	100.0
	Total	722	96.9	100.0	
Missing	blank	23	3.1		
Total		745	100.0		

q14z2 additional funds: increasing weed control in the city

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	55	7.4	7.7	7.7
	low priority	135	18.1	18.8	26.5
	moderate priority	242	32.5	33.7	60.2
	high priority	194	26.0	27.0	87.2
	very high priority	92	12.3	12.8	100.0
	Total	718	96.4	100.0	
Missing	blank	27	3.6		
Total		745	100.0		

15. From the list above, what three improvements would you pick as your top three priorities for additional funds? List in order of preference with #1 being your top priority for improvement.

q15a top three priorities for additional funds: #1

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	improve traffic flow	102	13.7	15.0	15.0
	reduce traffic	38	5.1	5.6	20.5
	more youth sports programs	16	2.1	2.3	22.9
	preserve historic building and historic neighborhoods	12	1.6	1.8	24.6
	develop more neighborhood parks	15	2.0	2.2	26.8
	acquire more open space land	22	3.0	3.2	30.1
	improve pedestrian and bike trails	18	2.4	2.6	32.7
	increase services for seniors	13	1.7	1.9	34.6
	add more space for arts/cultural events	7	.9	1.0	35.6
	increase art in public places	2	.3	.3	35.9
	reduce crime	67	9.0	9.8	45.7
	provide additional transportation options	18	2.4	2.6	48.4
	reduce illegal drug use	91	12.2	13.3	61.7

	additional adult sports programs	7	.9	1.0	62.8
	increase library's book collection	16	2.1	2.3	65.1
	develop additional parks	11	1.5	1.6	66.7
	increase police presence in your neighborhood	18	2.4	2.6	69.4
	increase police presence in downtown areas	1	.1	.1	69.5
	increase housing for low or moderate income people	28	3.8	4.1	73.6
	repair/construction of public streets	23	3.1	3.4	77.0
	increase library's special programs	5	.7	.7	77.7
	increase fire protection	18	2.4	2.6	80.4
	improve water and sewer systems	11	1.5	1.6	82.0
	increase water supplies	8	1.1	1.2	83.1
	access to high speed internet	70	9.4	10.3	93.4
	reduce junk and garbage around homes	32	4.3	4.7	98.1
	increase weed control in city	13	1.7	1.9	100.0
	Total	682	91.5	100.0	
Missing	blank	63	8.5		
Total		745	100.0		

q15b top three priorities for additional funds: #2

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	improve traffic flow	48	6.4	7.1	7.1
	reduce traffic	70	9.4	10.4	17.5
	more youth sports programs	17	2.3	2.5	20.1
	preserve historic building and historic neighborhoods	12	1.6	1.8	21.8
	develop more neighborhood parks	8	1.1	1.2	23.0
	acquire more open space land	18	2.4	2.7	25.7

	improve pedestrian and bike trails	28	3.8	4.2	29.9
	increase services for seniors	10	1.3	1.5	31.4
	add more space for arts/cultural events	12	1.6	1.8	33.1
	increase art in public places	2	.3	.3	33.4
	reduce crime	74	9.9	11.0	44.4
	provide additional transportation options	21	2.8	3.1	47.5
	reduce illegal drug use	81	10.9	12.0	59.6
	additional adult sports programs	9	1.2	1.3	60.9
	increase library's book collection	11	1.5	1.6	62.6
	develop additional parks	9	1.2	1.3	63.9
	increase police presence in your neighborhood	22	3.0	3.3	67.2
	increase police presence in downtown areas	10	1.3	1.5	68.6
	increase housing for low or moderate income people	30	4.0	4.5	73.1
	repair/construction of public streets	25	3.4	3.7	76.8
	increase library's special programs	3	.4	.4	77.3
	increase fire protection	16	2.1	2.4	79.6
	improve water and sewer systems	13	1.7	1.9	81.6
	increase water supplies	19	2.6	2.8	84.4
	access to high speed internet	46	6.2	6.8	91.2
	reduce junk and garbage around homes	35	4.7	5.2	96.4
	increase weed control in city	24	3.2	3.6	100.0
	Total	673	90.3	100.0	
Missing	blank	72	9.7		
Total		745	100.0		

q15c top three priorities for additional funds: #3

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	improve traffic flow	36	4.8	5.5	5.5
	reduce traffic	21	2.8	3.2	8.6
	more youth sports programs	11	1.5	1.7	10.3
	preserve historic building and historic neighborhoods	18	2.4	2.7	13.0
	develop more neighborhood parks	18	2.4	2.7	15.8
	acquire more open space land	20	2.7	3.0	18.8
	improve pedestrian and bike trails	22	3.0	3.3	22.1
	increase services for seniors	16	2.1	2.4	24.5
	add more space for arts/cultural events	12	1.6	1.8	26.4
	increase art in public places	5	.7	.8	27.1
	reduce crime	52	7.0	7.9	35.0
	provide additional transportation options	27	3.6	4.1	39.1
	reduce illegal drug use	45	6.0	6.8	45.9
	additional adult sports programs	15	2.0	2.3	48.2
	increase library's book collection	16	2.1	2.4	50.6
	develop additional parks	13	1.7	2.0	52.6
	increase police presence in your neighborhood	26	3.5	3.9	56.5
	increase police presence in downtown areas	7	.9	1.1	57.6
	increase housing for low or moderate income people	38	5.1	5.8	63.3
	repair/construction of public streets	29	3.9	4.4	67.7
increase library's special programs	10	1.3	1.5	69.2	
increase fire protection	28	3.8	4.2	73.5	

	improve water and sewer systems	26	3.5	3.9	77.4
	increase water supplies	17	2.3	2.6	80.0
	access to high speed internet	65	8.7	9.8	89.8
	reduce junk and garbage around homes	40	5.4	6.1	95.9
	increase weed control in city	27	3.6	4.1	100.0
	Total	660	88.6	100.0	
Missing	blank	85	11.4		
Total		745	100.0		

16. Please rate the quality of customer service you have received at the following Springville facilities:

q16a rate: quality service received at: Clyde Recreation Center

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	never used	225	30.2	31.0	31.0
	extremely poor	3	.4	.4	31.4
	very poor	5	.7	.7	32.1
	poor	9	1.2	1.2	33.3
	just average	49	6.6	6.7	40.1
	good	93	12.5	12.8	52.9
	very good	194	26.0	26.7	79.6
	extremely good	148	19.9	20.4	100.0
	Total	726	97.4	100.0	
Missing	blank	19	2.6		
Total		745	100.0		

q16b rate: quality service received at: library

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	never used	99	13.3	13.5	13.5
	extremely poor	1	.1	.1	13.7
	very poor	2	.3	.3	14.0
	poor	4	.5	.5	14.5
	just average	31	4.2	4.2	18.7
	good	110	14.8	15.0	33.8
	very good	235	31.5	32.1	65.9
	extremely good	249	33.4	34.1	100.0
	Total	731	98.1	100.0	
Missing	blank	14	1.9		
Total		745	100.0		

q16c rate: quality service received at: utility and billing office

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	never used	98	13.2	13.5	13.5
	extremely poor	4	.5	.6	14.0
	very poor	9	1.2	1.2	15.3
	poor	11	1.5	1.5	16.8
	just average	68	9.1	9.4	26.1
	good	175	23.5	24.1	50.2
	very good	224	30.1	30.8	81.0
	extremely good	138	18.5	19.0	100.0
	Total	727	97.6	100.0	
Missing	blank	18	2.4		
Total		745	100.0		

q16d rate: quality service received at: parks and recreation building

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	never used	226	30.3	31.2	31.2
	extremely poor	2	.3	.3	31.4
	very poor	4	.5	.6	32.0
	poor	8	1.1	1.1	33.1
	just average	68	9.1	9.4	42.5
	good	139	18.7	19.2	61.7
	very good	175	23.5	24.1	85.8
	extremely good	103	13.8	14.2	100.0
	Total	725	97.3	100.0	
Missing	blank	20	2.7		
Total		745	100.0		

q16e rate: quality service received at: community development office

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	never used	417	56.0	57.7	57.7
	extremely poor	6	.8	.8	58.5
	very poor	6	.8	.8	59.3
	poor	15	2.0	2.1	61.4
	just average	78	10.5	10.8	72.2
	good	87	11.7	12.0	84.2
	very good	68	9.1	9.4	93.6
	extremely good	46	6.2	6.4	100.0
	Total	723	97.0	100.0	
Missing	blank	22	3.0		
Total		745	100.0		

17. Please rate the quality of each of the following in your neighborhood:

q17a rate: sense of community in your neighborhood

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	12	1.6	1.7	1.7
	very poor	15	2.0	2.1	3.8
	poor	45	6.0	6.3	10.0
	just average	153	20.5	21.3	31.3
	good	169	22.7	23.5	54.7
	very good	212	28.5	29.4	84.2
	extremely good	114	15.3	15.8	100.0
	Total	720	96.6	100.0	
Missing	blank	25	3.4		
Total		745	100.0		

q17b rate: cleanliness of neighborhood

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	10	1.3	1.4	1.4
	very poor	11	1.5	1.5	2.9
	poor	35	4.7	4.8	7.7
	just average	139	18.7	19.1	26.8
	good	188	25.2	25.9	52.7
	very good	234	31.4	32.2	84.9
	extremely good	110	14.8	15.1	100.0
	Total	727	97.6	100.0	
Missing	blank	18	2.4		
Total		745	100.0		

q17c rate: attractiveness of neighborhood

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	11	1.5	1.5	1.5
	very poor	14	1.9	1.9	3.4
	poor	40	5.4	5.5	8.9
	just average	151	20.3	20.7	29.7
	good	178	23.9	24.5	54.1
	very good	230	30.9	31.6	85.7
	extremely good	104	14.0	14.3	100.0
	Total	728	97.7	100.0	
Missing	blank	17	2.3		
Total		745	100.0		

q17d rate: safety of neighborhood

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	4	.5	.6	.6
	very poor	9	1.2	1.2	1.8
	poor	41	5.5	5.6	7.4
	just average	118	15.8	16.2	23.7
	good	197	26.4	27.1	50.8
	very good	256	34.4	35.2	86.0
	extremely good	102	13.7	14.0	100.0
	Total	727	97.6	100.0	
Missing	blank	18	2.4		
Total		745	100.0		

q17e rate: speed of traffic in the neighborhood

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	43	5.8	5.9	5.9
	very poor	34	4.6	4.7	10.5
	poor	91	12.2	12.5	23.0
	just average	189	25.4	25.9	48.9
	good	186	25.0	25.5	74.4
	very good	131	17.6	17.9	92.3
	extremely good	56	7.5	7.7	100.0
	Total	730	98.0	100.0	
Missing	blank	15	2.0		
Total		745	100.0		

q17f rate: volume of traffic in the neighborhood

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	24	3.2	3.3	3.3
	very poor	29	3.9	4.0	7.3
	poor	55	7.4	7.6	14.9
	just average	194	26.0	26.8	41.8
	good	177	23.8	24.5	66.3
	very good	160	21.5	22.1	88.4
	extremely good	84	11.3	11.6	100.0
	Total	723	97.0	100.0	
Missing	blank	22	3.0		
Total		745	100.0		

q17g rate: quietness of neighborhood

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	15	2.0	2.1	2.1
	very poor	22	3.0	3.0	5.1
	poor	40	5.4	5.5	10.6
	just average	135	18.1	18.6	29.2
	good	180	24.2	24.8	53.9
	very good	223	29.9	30.7	84.6
	extremely good	112	15.0	15.4	100.0
	Total	727	97.6	100.0	
Missing	blank	18	2.4		
Total		745	100.0		

q17h rate: street lighting

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	21	2.8	2.9	2.9
	very poor	28	3.8	3.9	6.7
	poor	54	7.2	7.4	14.2
	just average	174	23.4	23.9	38.1
	good	200	26.8	27.5	65.6
	very good	178	23.9	24.5	90.1
	extremely good	72	9.7	9.9	100.0
	Total	727	97.6	100.0	
Missing	blank	18	2.4		
Total		745	100.0		

q17i rate: closeness to parks

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	11	1.5	1.5	1.5
	very poor	14	1.9	1.9	3.5
	poor	38	5.1	5.3	8.7
	just average	151	20.3	20.9	29.7
	good	187	25.1	25.9	55.6
	very good	199	26.7	27.6	83.2
	extremely good	121	16.2	16.8	100.0
	Total	721	96.8	100.0	
Missing	blank	24	3.2		
Total		745	100.0		

q17j rate: access to shopping opportunities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	32	4.3	4.4	4.4
	very poor	43	5.8	5.9	10.3
	poor	100	13.4	13.8	24.1
	just average	209	28.1	28.8	53.0
	good	147	19.7	20.3	73.2
	very good	128	17.2	17.7	90.9
	extremely good	66	8.9	9.1	100.0
	Total	725	97.3	100.0	
Missing	blank	20	2.7		
Total		745	100.0		

q17k rate: adequacy of streets, sidewalks, curbs

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	22	3.0	3.0	3.0
	very poor	20	2.7	2.8	5.8
	poor	51	6.8	7.0	12.8
	just average	179	24.0	24.6	37.4
	good	176	23.6	24.2	61.6
	very good	184	24.7	25.3	86.9
	extremely good	95	12.8	13.1	100.0
	Total	727	97.6	100.0	
Missing	blank	18	2.4		
Total		745	100.0		

18. Please tell us how strongly you support or oppose each item below.

q18a financial incentives to attract new types of retail business

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly oppose	35	4.7	4.9	4.9
	oppose	57	7.7	7.9	12.8
	equally support-oppose	208	27.9	28.9	41.7
	support	264	35.4	36.7	78.3
	strongly support	156	20.9	21.7	100.0
		Total	720	96.6	100.0
Missing	blank	25	3.4		
Total		745	100.0		

q18b efforts to revitalize downtown Springville

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly oppose	11	1.5	1.5	1.5
	oppose	34	4.6	4.7	6.2
	equally support-oppose	187	25.1	25.9	32.1
	support	334	44.8	46.2	78.3
	strongly support	157	21.1	21.7	100.0
	Total	723	97.0	100.0	
Missing	blank	22	3.0		
Total		745	100.0		

q18c efforts to include more affordable housing in new developments

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly oppose	67	9.0	9.4	9.4
	oppose	119	16.0	16.6	26.0
	equally support-oppose	232	31.1	32.4	58.5
	support	200	26.8	28.0	86.4
	strongly support	97	13.0	13.6	100.0
	Total	715	96.0	100.0	
Missing	blank	30	4.0		
Total		745	100.0		

q18d expansion of youth activities and facilities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly oppose	20	2.7	2.8	2.8
	oppose	53	7.1	7.5	10.3
	equally support-oppose	266	35.7	37.5	47.7
	support	297	39.9	41.8	89.6
	strongly support	74	9.9	10.4	100.0
	Total	710	95.3	100.0	
Missing	blank	35	4.7		
Total		745	100.0		

q18e expansion of Art City Days

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly oppose	31	4.2	4.3	4.3
	oppose	116	15.6	16.3	20.6
	equally support-oppose	331	44.4	46.4	67.0
	support	203	27.2	28.5	95.5
	strongly support	32	4.3	4.5	100.0
	Total	713	95.7	100.0	
Missing	blank	32	4.3		
Total		745	100.0		

q18f mandatory measures to conserve water

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly oppose	44	5.9	6.1	6.1
	oppose	129	17.3	17.9	24.0
	equally support-oppose	296	39.7	41.1	65.1
	support	203	27.2	28.2	93.3
	strongly support	48	6.4	6.7	100.0
	Total	720	96.6	100.0	
Missing	blank	25	3.4		
Total		745	100.0		

q18g levy sales tax for recreation and arts

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly oppose	133	17.9	18.5	18.5
	oppose	176	23.6	24.5	43.0
	equally support-oppose	218	29.3	30.3	73.3
	support	153	20.5	21.3	94.6
	strongly support	39	5.2	5.4	100.0
	Total	719	96.5	100.0	
Missing	blank	26	3.5		
Total		745	100.0		

q18h enforce city codes concerning junk and garbage around homes

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly oppose	19	2.6	2.6	2.6
	oppose	58	7.8	8.0	10.7
	equally support-oppose	182	24.4	25.2	35.8
	support	318	42.7	44.0	79.8
	strongly support	146	19.6	20.2	100.0
	Total	723	97.0	100.0	
Missing	blank	22	3.0		
Total		745	100.0		

q18i enforce existing city codes concerning weeds

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly oppose	24	3.2	3.3	3.3
	oppose	51	6.8	7.1	10.4
	equally support-oppose	205	27.5	28.5	38.9
	support	315	42.3	43.8	82.6
	strongly support	125	16.8	17.4	100.0
	Total	720	96.6	100.0	
Missing	blank	25	3.4		
Total		745	100.0		

q18j improve emergency services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly oppose	3	.4	.4	.4
	oppose	18	2.4	2.5	2.9
	equally support-oppose	261	35.0	36.3	39.2
	support	335	45.0	46.6	85.8
	strongly support	102	13.7	14.2	100.0
	Total	719	96.5	100.0	
Missing	blank	26	3.5		
Total		745	100.0		

19. Based on your interactions with Springville City, how likely are you to recommend Springville City and its services to a friend or colleague?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not likely	7	.9	1.0	1.0
	2	4	.5	.6	1.5
	3	10	1.3	1.4	2.9
	4	11	1.5	1.5	4.5
	5	43	5.8	6.0	10.4
	6	46	6.2	6.4	16.8
	7	97	13.0	13.5	30.3
	8	182	24.4	25.3	55.6
	9	117	15.7	16.3	71.9
	very likely	202	27.1	28.1	100.0
	Total	719	96.5	100.0	
Missing	blank	26	3.5		
Total		745	100.0		

20. Do you or your family have a Springville public library card?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	yes	563	75.6	78.9	78.9
	no	135	18.1	18.9	97.8
	not sure	16	2.1	2.2	100.0
	Total	714	95.8	100.0	
Missing	blank	31	4.2		
Total		745	100.0		

21. How “visitor-friendly” and inviting is the Springville Museum of Art?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not at all friendly	4	.5	.6	.6
	2	4	.5	.6	1.1
	3	4	.5	.6	1.7
	4	17	2.3	2.4	4.1
	5	59	7.9	8.4	12.6
	6	57	7.7	8.1	20.7
	7	88	11.8	12.6	33.3
	8	175	23.5	25.0	58.3
	9	106	14.2	15.1	73.4
	very friendly	186	25.0	26.6	100.0
	Total	700	94.0	100.0	
Missing	blank	45	6.0		
Total		745	100.0		

22. Why do you visit the Springville Museum of Art?

q22a Why do you visit the Springville Museum of Art? a community event or program

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	a community event or program	413	55.4	100.0	100.0
Missing	blank	332	44.6		
Total		745	100.0		

q22b Why do you visit the Springville Museum of Art? to see a specific exhibit

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	to see a specific exhibit	357	47.9	100.0	100.0
Missing	blank	388	52.1		
Total		745	100.0		

q22c Why do you visit the Springville Museum of Art? to entertain out-of-town visitors

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	to entertain out-of-town visitors	203	27.2	100.0	100.0
Missing	blank	542	72.8		
Total		745	100.0		

q22d Why do you visit the Springville Museum of Art? Other

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Other	202	27.1	100.0	100.0
Missing	blank	543	72.9		
Total		745	100.0		

q22d1 Why do you visit the Springville Museum of Art? Other

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Wedding reception	52	7.0	7.0	7.0
	School field trip/school work	12	1.6	1.6	8.6
	Enjoy the art/paintings/collections, it is great	21	2.8	2.8	11.4
	Private event scheduled there (own&other; santa, youth program, church program)	13	1.7	1.7	13.2
	For my kids/ kids like art/family time	12	1.6	1.6	14.8
	Cultural influence (heart of city)	5	.7	.7	15.4
	Date night/something to do	4	.5	.5	16.0
	Personal reasons (feel peace, enjoy it, to relax)	9	1.2	1.2	17.2
	Took group there (cub scouts)	4	.5	.5	17.7
	Curiosity, just wandering, see what is there, see building	9	1.2	1.2	18.9

Had art on display there	1	.1	.1	19.1
Hold recitals there	1	.1	.1	19.2
Quilt display	1	.1	.1	19.3
Other (When feel like it)	6	.8	.8	20.1
(Uncodeable response)	1	.1	.1	20.3
Never visit museum	41	5.5	5.5	25.8
blank	553	74.2	74.2	100.0
Total	745	100.0	100.0	

q22d2 Why do you visit the Springville Museum of Art? Other

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Wedding reception	8	1.1	1.1	1.1
	School field trip/school work	1	.1	.1	1.2
	Enjoy the art/paintings/collections, it is great	2	.3	.3	1.5
	Private event scheduled there (own&other; santa, youth program, church program)	3	.4	.4	1.9
	For my kids/ kids like art/family time	1	.1	.1	2.0
	Took group there (cub scouts)	1	.1	.1	2.1
	blank	729	97.9	97.9	100.0
	Total	745	100.0	100.0	

23. The Springville Museum of Art is open late (until 9:00 pm) on Wednesdays. If the Museum were to stay open late another day, what day would you prefer?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Tuesday	62	8.3	10.8	10.8
	Thursday	95	12.8	16.6	27.4
	Friday	415	55.7	72.6	100.0
	Total	572	76.8	100.0	
Missing	blank	173	23.2		
Total		745	100.0		

Now a few last questions about you. These questions will only be used for statistical comparisons.

24. What is your sex?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	male	326	43.8	44.8	44.8
	female	401	53.8	55.2	100.0
	Total	727	97.6	100.0	
Missing	blank	18	2.4		
Total		745	100.0		

25. In what year were you born?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0	2	.3	.3	.3
	20	1	.1	.1	.4
	21	2	.3	.3	.7
	23	1	.1	.1	.9
	25	2	.3	.3	1.1
	28	2	.3	.3	1.4
	29	2	.3	.3	1.7
	30	4	.5	.6	2.3
	31	4	.5	.6	2.9
	32	2	.3	.3	3.2
	33	2	.3	.3	3.4
	34	6	.8	.9	4.3
	35	3	.4	.4	4.7
	36	5	.7	.7	5.5
	37	4	.5	.6	6.0
	38	9	1.2	1.3	7.3
	39	15	2.0	2.2	9.5
	40	13	1.7	1.9	11.3
	41	14	1.9	2.0	13.3
	42	6	.8	.9	14.2
43	9	1.2	1.3	15.5	
44	19	2.6	2.7	18.2	
45	4	.5	.6	18.8	
46	10	1.3	1.4	20.2	

47	13	1.7	1.9	22.1
48	5	.7	.7	22.8
49	11	1.5	1.6	24.4
50	11	1.5	1.6	26.0
51	12	1.6	1.7	27.7
52	10	1.3	1.4	29.1
53	12	1.6	1.7	30.8
54	9	1.2	1.3	32.1
55	19	2.6	2.7	34.9
56	11	1.5	1.6	36.4
57	14	1.9	2.0	38.5
58	12	1.6	1.7	40.2
59	13	1.7	1.9	42.0
60	12	1.6	1.7	43.8
61	14	1.9	2.0	45.8
62	11	1.5	1.6	47.3
63	7	.9	1.0	48.4
64	15	2.0	2.2	50.5
65	11	1.5	1.6	52.1
66	19	2.6	2.7	54.8
67	8	1.1	1.1	56.0
68	9	1.2	1.3	57.2
69	7	.9	1.0	58.2
70	10	1.3	1.4	59.7
71	12	1.6	1.7	61.4
72	11	1.5	1.6	63.0
73	12	1.6	1.7	64.7
74	8	1.1	1.1	65.9
75	16	2.1	2.3	68.1
76	11	1.5	1.6	69.7
77	6	.8	.9	70.6
78	16	2.1	2.3	72.9
79	10	1.3	1.4	74.3
80	15	2.0	2.2	76.5
81	13	1.7	1.9	78.3
82	22	3.0	3.2	81.5
83	16	2.1	2.3	83.8
84	11	1.5	1.6	85.4
85	14	1.9	2.0	87.4

86	17	2.3	2.4	89.8
87	9	1.2	1.3	91.1
88	8	1.1	1.1	92.3
89	8	1.1	1.1	93.4
90	8	1.1	1.1	94.5
91	6	.8	.9	95.4
92	3	.4	.4	95.8
93	12	1.6	1.7	97.6
94	5	.7	.7	98.3
95	3	.4	.4	98.7
96	2	.3	.3	99.0
97	5	.7	.7	99.7
98	2	.3	.3	100.0
Total	697	93.6	100.0	
Missing	blank	48	6.4	
Total	745	100.0		

26. In total, how many years have you lived in Springville?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0	1	.1	.1	.1
	1	49	6.6	6.7	6.9
	2	45	6.0	6.2	13.1
	3	31	4.2	4.3	17.3
	4	26	3.5	3.6	20.9
	5	32	4.3	4.4	25.3
	6	14	1.9	1.9	27.2
	7	22	3.0	3.0	30.3
	8	15	2.0	2.1	32.3
	9	11	1.5	1.5	33.8
	10	21	2.8	2.9	36.7
	11	11	1.5	1.5	38.2
	12	15	2.0	2.1	40.3
	13	21	2.8	2.9	43.2
	14	14	1.9	1.9	45.1
	15	29	3.9	4.0	49.1
	16	25	3.4	3.4	52.5
	17	7	.9	1.0	53.5
	18	16	2.1	2.2	55.7
	19	12	1.6	1.7	57.4

20	27	3.6	3.7	61.1
21	8	1.1	1.1	62.2
22	16	2.1	2.2	64.4
23	11	1.5	1.5	65.9
24	7	.9	1.0	66.9
25	15	2.0	2.1	68.9
26	11	1.5	1.5	70.4
27	12	1.6	1.7	72.1
28	7	.9	1.0	73.0
29	4	.5	.6	73.6
30	11	1.5	1.5	75.1
31	3	.4	.4	75.5
32	7	.9	1.0	76.5
33	4	.5	.6	77.0
34	3	.4	.4	77.4
35	12	1.6	1.7	79.1
36	6	.8	.8	79.9
37	3	.4	.4	80.3
38	3	.4	.4	80.7
39	4	.5	.6	81.3
40	15	2.0	2.1	83.4
41	5	.7	.7	84.0
42	3	.4	.4	84.5
43	4	.5	.6	85.0
45	5	.7	.7	85.7
46	1	.1	.1	85.8
47	6	.8	.8	86.7
48	3	.4	.4	87.1
49	2	.3	.3	87.3
50	6	.8	.8	88.2
51	2	.3	.3	88.4
52	2	.3	.3	88.7
53	3	.4	.4	89.1
54	1	.1	.1	89.3
55	5	.7	.7	90.0
56	5	.7	.7	90.6
57	1	.1	.1	90.8
58	4	.5	.6	91.3
59	5	.7	.7	92.0

60	14	1.9	1.9	93.9
61	4	.5	.6	94.5
62	1	.1	.1	94.6
63	2	.3	.3	94.9
64	5	.7	.7	95.6
65	3	.4	.4	96.0
68	1	.1	.1	96.1
69	1	.1	.1	96.3
70	6	.8	.8	97.1
71	1	.1	.1	97.2
74	1	.1	.1	97.4
75	4	.5	.6	97.9
76	3	.4	.4	98.3
77	1	.1	.1	98.5
80	6	.8	.8	99.3
84	1	.1	.1	99.4
87	1	.1	.1	99.6
88	1	.1	.1	99.7
90	2	.3	.3	100.0
Total	727	97.6	100.0	
Missing	blank	18	2.4	
Total	745	100.0		

27. What percentage of your closest friends are living in this community or within an hour's drive?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0 to 25%	110	14.8	15.3	15.3
	26 to 50%	103	13.8	14.3	29.6
	51 to 75%	220	29.5	30.6	60.2
	76 to 100%	286	38.4	39.8	100.0
	Total	719	96.5	100.0	
Missing	blank	26	3.5		
Total		745	100.0		

28. What percentage of your adult relatives, including those of your spouse, live in this community or within an hour's drive?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0 to 25%	196	26.3	27.0	27.0
	26 to 50%	150	20.1	20.6	47.6
	51 to 75%	209	28.1	28.7	76.3
	76 to 100%	172	23.1	23.7	100.0
	Total	727	97.6	100.0	
Missing	blank	18	2.4		
Total		745	100.0		

29. About how many more years do you anticipate living in Springville?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0	1	.1	.1	.1
	1	21	2.8	3.1	3.2
	2	22	3.0	3.2	6.4
	3	20	2.7	2.9	9.3
	4	3	.4	.4	9.8
	5	40	5.4	5.8	15.6
	6	4	.5	.6	16.2
	7	4	.5	.6	16.8
	8	1	.1	.1	16.9
	10	50	6.7	7.3	24.2
	12	1	.1	.1	24.4
	15	14	1.9	2.0	26.4
	20	14	1.9	2.0	28.5
	25	2	.3	.3	28.8
	30	2	.3	.3	29.1
	rest of my life	486	65.2	70.9	100.0
	Total		685	91.9	100.0
Missing	blank	60	8.1		
Total		745	100.0		

30. What is the highest grade or level of education that you have completed?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1-11 grade	16	2.1	2.2	2.2
	h.s. diploma	62	8.3	8.5	10.7
	some college	159	21.3	21.9	32.6
	AA degree	76	10.2	10.5	43.1
	BA degree	263	35.3	36.2	79.2
	MA degree	110	14.8	15.1	94.4
	PhD, MD, JD	41	5.5	5.6	100.0
	Total	727	97.6	100.0	
Missing	blank	18	2.4		
Total		745	100.0		

31. Which category best describes the ethnic or racial group that you identify yourself with.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Hispanic/Latino	25	3.4	3.5	3.5
	African-American/Black	1	.1	.1	3.6
	Asian/Pacific Islander	5	.7	.7	4.3
	White	672	90.2	93.1	97.4
	Native American	8	1.1	1.1	98.5
	other	11	1.5	1.5	100.0
	Total	722	96.9	100.0	
Missing	blank	23	3.1		
Total		745	100.0		

32. Is there any language other than English regularly spoken at home?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	yes	64	8.6	8.8	8.8
	no	667	89.5	91.2	100.0
	Total	731	98.1	100.0	
Missing	blank	14	1.9		
Total		745	100.0		

33. Do you have high-speed internet access in your home?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	yes	600	80.5	82.9	82.9
	no	92	12.3	12.7	95.6
	not sure	32	4.3	4.4	100.0
	Total	724	97.2	100.0	
Missing	blank	21	2.8		
Total		745	100.0		

34. Do you currently have a social media account?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	yes	575	77.2	79.2	79.2
	no	151	20.3	20.8	100.0
	Total	726	97.4	100.0	
Missing	blank	19	2.6		
Total		745	100.0		

35. In total, how many people, including yourself, currently live in your household?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	89	11.9	12.3	12.3
	2	248	33.3	34.2	46.5
	3	105	14.1	14.5	61.0
	4	102	13.7	14.1	75.0
	5	91	12.2	12.6	87.6
	6	41	5.5	5.7	93.2
	7	29	3.9	4.0	97.2
	8	14	1.9	1.9	99.2
	9	2	.3	.3	99.4
	10	2	.3	.3	99.7
	11	1	.1	.1	99.9
	12	1	.1	.1	100.0
Total		725	97.3	100.0	
Missing	blank	20	2.7		
Total		745	100.0		

Starting with the oldest, please list their ages:

q35a age person 1

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	20	1	.1	.1	.1
	21	2	.3	.3	.4
	22	3	.4	.4	.8
	23	4	.5	.6	1.4
	24	3	.4	.4	1.8
	25	5	.7	.7	2.5
	26	6	.8	.8	3.4
	27	4	.5	.6	4.0
	28	5	.7	.7	4.7
	29	7	.9	1.0	5.6
	30	6	.8	.8	6.5
	31	9	1.2	1.3	7.8
	32	10	1.3	1.4	9.2
	33	9	1.2	1.3	10.5
	34	15	2.0	2.1	12.6
	35	17	2.3	2.4	15.0
	36	16	2.1	2.3	17.2
	37	13	1.7	1.8	19.1
	38	16	2.1	2.3	21.3
	39	12	1.6	1.7	23.0
	40	13	1.7	1.8	24.9
	41	11	1.5	1.6	26.4
	42	5	.7	.7	27.1
	43	9	1.2	1.3	28.4
	44	14	1.9	2.0	30.4
	45	13	1.7	1.8	32.2
	46	8	1.1	1.1	33.3
	47	11	1.5	1.6	34.9
	48	14	1.9	2.0	36.9
	49	9	1.2	1.3	38.1
	50	12	1.6	1.7	39.8
	51	6	.8	.8	40.7
52	13	1.7	1.8	42.5	
53	13	1.7	1.8	44.4	
54	7	.9	1.0	45.3	
55	16	2.1	2.3	47.6	

56	9	1.2	1.3	48.9
57	12	1.6	1.7	50.6
58	12	1.6	1.7	52.3
59	11	1.5	1.6	53.8
60	18	2.4	2.5	56.4
61	16	2.1	2.3	58.6
62	20	2.7	2.8	61.4
63	10	1.3	1.4	62.9
64	18	2.4	2.5	65.4
65	10	1.3	1.4	66.8
66	11	1.5	1.6	68.4
67	12	1.6	1.7	70.1
68	17	2.3	2.4	72.5
69	15	2.0	2.1	74.6
70	12	1.6	1.7	76.3
71	6	.8	.8	77.1
72	11	1.5	1.6	78.7
73	11	1.5	1.6	80.2
74	8	1.1	1.1	81.4
75	11	1.5	1.6	82.9
76	10	1.3	1.4	84.3
77	10	1.3	1.4	85.7
78	21	2.8	3.0	88.7
79	10	1.3	1.4	90.1
80	15	2.0	2.1	92.2
81	7	.9	1.0	93.2
82	3	.4	.4	93.6
83	9	1.2	1.3	94.9
84	3	.4	.4	95.3
85	9	1.2	1.3	96.6
86	2	.3	.3	96.9
87	5	.7	.7	97.6
88	3	.4	.4	98.0
89	4	.5	.6	98.6
90	2	.3	.3	98.9
91	3	.4	.4	99.3
93	1	.1	.1	99.4
94	2	.3	.3	99.7
95	1	.1	.1	99.9

	96	1	.1	.1	100.0
	Total	708	95.0	100.0	
Missing	blank	37	5.0		
Total		745	100.0		

q35b age person 2

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	8	1	.1	.2	.2
	9	1	.1	.2	.3
	13	1	.1	.2	.5
	14	2	.3	.3	.8
	15	4	.5	.7	1.5
	16	2	.3	.3	1.8
	17	2	.3	.3	2.2
	18	3	.4	.5	2.7
	19	2	.3	.3	3.0
	20	6	.8	1.0	4.0
	22	9	1.2	1.5	5.5
	23	7	.9	1.2	6.7
	24	7	.9	1.2	7.8
	25	5	.7	.8	8.7
	26	11	1.5	1.8	10.5
	27	7	.9	1.2	11.6
	28	8	1.1	1.3	13.0
	29	8	1.1	1.3	14.3
	30	9	1.2	1.5	15.8
	31	9	1.2	1.5	17.3
	32	11	1.5	1.8	19.1
	33	14	1.9	2.3	21.5
	34	12	1.6	2.0	23.5
	35	14	1.9	2.3	25.8
36	14	1.9	2.3	28.1	
37	20	2.7	3.3	31.4	
38	8	1.1	1.3	32.8	
39	12	1.6	2.0	34.8	
40	11	1.5	1.8	36.6	
41	12	1.6	2.0	38.6	
42	12	1.6	2.0	40.6	

43	11	1.5	1.8	42.4
44	7	.9	1.2	43.6
45	12	1.6	2.0	45.6
46	12	1.6	2.0	47.6
47	12	1.6	2.0	49.6
48	11	1.5	1.8	51.4
49	11	1.5	1.8	53.2
50	8	1.1	1.3	54.6
51	12	1.6	2.0	56.6
52	9	1.2	1.5	58.1
53	8	1.1	1.3	59.4
54	6	.8	1.0	60.4
55	12	1.6	2.0	62.4
56	10	1.3	1.7	64.1
57	15	2.0	2.5	66.6
58	11	1.5	1.8	68.4
59	10	1.3	1.7	70.0
60	13	1.7	2.2	72.2
61	8	1.1	1.3	73.5
62	11	1.5	1.8	75.4
63	13	1.7	2.2	77.5
64	9	1.2	1.5	79.0
65	7	.9	1.2	80.2
66	14	1.9	2.3	82.5
67	11	1.5	1.8	84.4
68	6	.8	1.0	85.4
69	5	.7	.8	86.2
70	6	.8	1.0	87.2
71	4	.5	.7	87.9
72	4	.5	.7	88.5
73	9	1.2	1.5	90.0
74	10	1.3	1.7	91.7
75	6	.8	1.0	92.7
76	9	1.2	1.5	94.2
77	6	.8	1.0	95.2
78	4	.5	.7	95.8
79	5	.7	.8	96.7
80	5	.7	.8	97.5
81	2	.3	.3	97.8

82	3	.4	.5	98.3
83	2	.3	.3	98.7
84	2	.3	.3	99.0
85	2	.3	.3	99.3
86	1	.1	.2	99.5
87	1	.1	.2	99.7
88	1	.1	.2	99.8
91	1	.1	.2	100.0
Total	601	80.7	100.0	
Missing	blank	144	19.3	
Total	745	100.0		

q35c age person 3

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	12	1.6	3.2	3.2
	2	5	.7	1.3	4.5
	3	5	.7	1.3	5.9
	4	8	1.1	2.1	8.0
	5	9	1.2	2.4	10.4
	6	8	1.1	2.1	12.5
	7	10	1.3	2.7	15.2
	8	11	1.5	2.9	18.1
	9	10	1.3	2.7	20.8
	10	8	1.1	2.1	22.9
	11	12	1.6	3.2	26.1
	12	15	2.0	4.0	30.1
	13	11	1.5	2.9	33.1
	14	18	2.4	4.8	37.9
	15	15	2.0	4.0	41.9
	16	17	2.3	4.5	46.4
	17	20	2.7	5.3	51.7
	18	22	3.0	5.9	57.6
	19	12	1.6	3.2	60.8
	20	11	1.5	2.9	63.7
	21	17	2.3	4.5	68.3
	22	14	1.9	3.7	72.0
	23	12	1.6	3.2	75.2
	24	10	1.3	2.7	77.9

25	4	.5	1.1	78.9
26	6	.8	1.6	80.5
27	6	.8	1.6	82.1
28	5	.7	1.3	83.5
29	5	.7	1.3	84.8
30	4	.5	1.1	85.9
31	5	.7	1.3	87.2
32	1	.1	.3	87.5
33	3	.4	.8	88.3
34	3	.4	.8	89.1
35	1	.1	.3	89.3
36	1	.1	.3	89.6
37	1	.1	.3	89.9
38	1	.1	.3	90.1
39	2	.3	.5	90.7
40	3	.4	.8	91.5
41	3	.4	.8	92.3
42	4	.5	1.1	93.3
43	1	.1	.3	93.6
44	4	.5	1.1	94.7
45	2	.3	.5	95.2
46	2	.3	.5	95.7
49	3	.4	.8	96.5
51	1	.1	.3	96.8
54	1	.1	.3	97.1
56	2	.3	.5	97.6
57	1	.1	.3	97.9
60	1	.1	.3	98.1
61	1	.1	.3	98.4
63	1	.1	.3	98.7
65	4	.5	1.1	99.7
69	1	.1	.3	100.0
Total	375	50.3	100.0	
Missing	blank	370	49.7	
Total	745	100.0		

q35d age person 4

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	11	1.5	4.0	4.0
	2	5	.7	1.8	5.8
	3	11	1.5	4.0	9.8
	4	8	1.1	2.9	12.7
	5	15	2.0	5.5	18.2
	6	10	1.3	3.6	21.8
	7	11	1.5	4.0	25.8
	8	10	1.3	3.6	29.5
	9	13	1.7	4.7	34.2
	10	13	1.7	4.7	38.9
	11	18	2.4	6.5	45.5
	12	21	2.8	7.6	53.1
	13	15	2.0	5.5	58.5
	14	13	1.7	4.7	63.3
	15	15	2.0	5.5	68.7
	16	12	1.6	4.4	73.1
	17	17	2.3	6.2	79.3
	18	7	.9	2.5	81.8
	19	5	.7	1.8	83.6
	20	5	.7	1.8	85.5
	21	5	.7	1.8	87.3
	22	4	.5	1.5	88.7
	23	6	.8	2.2	90.9
	24	2	.3	.7	91.6
	25	5	.7	1.8	93.5
	26	2	.3	.7	94.2
	27	2	.3	.7	94.9
	28	2	.3	.7	95.6
	29	1	.1	.4	96.0
	32	1	.1	.4	96.4
	34	2	.3	.7	97.1
	35	1	.1	.4	97.5
36	1	.1	.4	97.8	
39	1	.1	.4	98.2	
40	2	.3	.7	98.9	

	43	1	.1	.4	99.3
	52	1	.1	.4	99.6
	56	1	.1	.4	100.0
	Total	275	36.9	100.0	
Missing	blank	470	63.1		
Total		745	100.0		

q35e age person 5

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	9	1.2	5.2	5.2
	2	8	1.1	4.6	9.8
	3	11	1.5	6.3	16.1
	4	13	1.7	7.5	23.6
	5	6	.8	3.4	27.0
	6	11	1.5	6.3	33.3
	7	8	1.1	4.6	37.9
	8	12	1.6	6.9	44.8
	9	8	1.1	4.6	49.4
	10	15	2.0	8.6	58.0
	11	14	1.9	8.0	66.1
	12	13	1.7	7.5	73.6
	13	8	1.1	4.6	78.2
	14	8	1.1	4.6	82.8
	15	11	1.5	6.3	89.1
	16	3	.4	1.7	90.8
	17	2	.3	1.1	92.0
	18	3	.4	1.7	93.7
	19	2	.3	1.1	94.8
	20	1	.1	.6	95.4
	21	1	.1	.6	96.0
	22	1	.1	.6	96.6
	23	2	.3	1.1	97.7
25	1	.1	.6	98.3	
26	1	.1	.6	98.9	
35	1	.1	.6	99.4	
38	1	.1	.6	100.0	
	Total	174	23.4	100.0	
Missing	blank	571	76.6		

Total		745	100.0	
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q35f age person 6

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	5	.7	5.8	5.8
	2	7	.9	8.1	14.0
	3	5	.7	5.8	19.8
	4	10	1.3	11.6	31.4
	5	6	.8	7.0	38.4
	6	8	1.1	9.3	47.7
	7	4	.5	4.7	52.3
	8	4	.5	4.7	57.0
	9	15	2.0	17.4	74.4
	10	6	.8	7.0	81.4
	11	3	.4	3.5	84.9
	12	3	.4	3.5	88.4
	13	2	.3	2.3	90.7
	14	4	.5	4.7	95.3
	15	1	.1	1.2	96.5
	16	1	.1	1.2	97.7
	18	1	.1	1.2	98.8
24	1	.1	1.2	100.0	
	Total	86	11.5	100.0	
Missing	blank	659	88.5		
Total		745	100.0		

q35g age person 7

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	5	.7	10.6	10.6
	2	3	.4	6.4	17.0
	3	6	.8	12.8	29.8
	4	2	.3	4.3	34.0
	5	3	.4	6.4	40.4
	6	5	.7	10.6	51.1
	7	8	1.1	17.0	68.1
	8	1	.1	2.1	70.2
	9	2	.3	4.3	74.5

	10	1	.1	2.1	76.6
	11	4	.5	8.5	85.1
	12	2	.3	4.3	89.4
	13	3	.4	6.4	95.7
	14	1	.1	2.1	97.9
	21	1	.1	2.1	100.0
	Total	47	6.3	100.0	
Missing	blank	698	93.7		
Total		745	100.0		

q35h age person 8

		Frequency	Percent	Valid Percent	Cumulative Percent	
Valid	1	3	.4	15.8	15.8	
	2	2	.3	10.5	26.3	
	3	3	.4	15.8	42.1	
	5	4	.5	21.1	63.2	
	6	1	.1	5.3	68.4	
	7	1	.1	5.3	73.7	
	9	1	.1	5.3	78.9	
	10	2	.3	10.5	89.5	
	12	1	.1	5.3	94.7	
	19	1	.1	5.3	100.0	
	Total		19	2.6	100.0	
	Missing	blank	726	97.4		
Total		745	100.0			

q35i age person 9

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	1	.1	16.7	16.7
	3	2	.3	33.3	50.0
	7	1	.1	16.7	66.7
	10	1	.1	16.7	83.3
	15	1	.1	16.7	100.0
	Total		6	.8	100.0
Missing	blank	739	99.2		
Total		745	100.0		

q35j age person 10

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	2	.3	50.0	50.0
	5	1	.1	25.0	75.0
	7	1	.1	25.0	100.0
	Total	4	.5	100.0	
Missing	blank	741	99.5		
Total		745	100.0		

q35k age person 11

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	1	.1	50.0	50.0
	5	1	.1	50.0	100.0
	Total	2	.3	100.0	
Missing	blank	743	99.7		
Total		745	100.0		

q35l age person 12

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3	1	.1	100.0	100.0
Missing	blank	744	99.9		
Total		745	100.0		

q35m age person 13

		Frequency	Percent
Missing	blank	745	100.0

q35n age person 14

		Frequency	Percent
Missing	blank	745	100.0

q35o age person 15

		Frequency	Percent
Missing	blank	745	100.0

36. What is your current marital status?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	married	566	76.0	77.9	77.9
	separated	3	.4	.4	78.3
	divorced	61	8.2	8.4	86.7
	widowed	65	8.7	8.9	95.6
	never married	32	4.3	4.4	100.0
	Total	727	97.6	100.0	
Missing	blank	18	2.4		
Total		745	100.0		

37. Which category best describes the house or apartment/townhouse you live in?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	single family	606	81.3	83.0	83.0
	duplex (2 units)	47	6.3	6.4	89.5
	apartment (3-4 units)	23	3.1	3.2	92.6
	apartment (5 or more units)	26	3.5	3.6	96.2
	mobile home	13	1.7	1.8	97.9
	other	15	2.0	2.1	100.0
	Total	730	98.0	100.0	
Missing	blank	15	2.0		
Total		745	100.0		

38. Do you own or rent the house or apartment where you live?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	own	653	87.7	90.1	90.1
	rent	72	9.7	9.9	100.0
	Total	725	97.3	100.0	
Missing	blank	20	2.7		
Total		745	100.0		

39. What is your current employment status?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	employed full-time	241	32.3	37.5	37.5
	employed part-time	83	11.1	12.9	50.5
	homemaker	94	12.6	14.6	65.1
	retired	213	28.6	33.2	98.3
	student	4	.5	.6	98.9
	unemployed	7	.9	1.1	100.0
	Total	642	86.2	100.0	
Missing	blank	103	13.8		
Total		745	100.0		

40. Where is your work located?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Springville	130	17.4	31.9	31.9
	Provo	105	14.1	25.8	57.7
	Spanish Fork	25	3.4	6.1	63.9
	Orem	50	6.7	12.3	76.2
	other (not able to code)	2	.3	.5	76.7
	Lehi	14	1.9	3.4	80.1
	American Fork	8	1.1	2.0	82.1
	Pleasant Grove	4	.5	1.0	83.0
	Lindon	5	.7	1.2	84.3
	Salt Lake City	17	2.3	4.2	88.5
	Murray	2	.3	.5	88.9
	Sandy	2	.3	.5	89.4
	Draper	5	.7	1.2	90.7
	Mapleton	3	.4	.7	91.4
	Payson	4	.5	1.0	92.4
	other city - Utah County	6	.8	1.5	93.9
	other city - Salt Lake County	3	.4	.7	94.6
	other city - east of Utah County	2	.3	.5	95.1
	other city - south of Utah County	3	.4	.7	95.8
	other city - north of Salt Lake County	1	.1	.2	96.1

	city outside of Utah	6	.8	1.5	97.5
	entire state	6	.8	1.5	99.0
	entire world	1	.1	.2	99.3
	on line	1	.1	.2	99.5
	1-4 checked	1	.1	.2	99.8
	across U.S.	1	.1	.2	100.0
	Total	407	54.6	100.0	
Missing	blank	338	45.4		
Total		745	100.0		

41. Do you telecommute to your job from your residence in Springville?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	yes	95	12.8	25.7	25.7
	no	275	36.9	74.3	100.0
	Total	370	49.7	100.0	
Missing	blank	375	50.3		
Total		745	100.0		

42. If you consider all of your earnings, investments, and personal income, about how much was your total family income last year (2018)?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	less than \$15,000	29	3.9	4.3	4.3
	\$15,000-\$34,999	59	7.9	8.8	13.1
	\$35,000-\$49,999	71	9.5	10.5	23.6
	\$50,000-\$74,999	168	22.6	24.9	48.5
	\$75,000-\$99,999	125	16.8	18.5	67.1
	\$100,000-\$124,999	102	13.7	15.1	82.2
	\$125,000-\$149,999	40	5.4	5.9	88.1
	\$150,000+	80	10.7	11.9	100.0
	Total	674	90.5	100.0	
Missing	blank	71	9.5		
Total		745	100.0		

43. What information, if any, would you like to see added to the City’s website or to the City Source newsletter?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Information on businesses coming to town	11	1.5	11.1	11.1
	A calendar of current community events (city council)	25	3.4	25.3	36.4
	Police/accident information	5	.7	5.1	41.4
	Road construction (Information on)	5	.7	5.1	46.5
	Make website easier to use	18	2.4	18.2	64.6
	Historic photos	1	.1	1.0	65.7
	Keep current	2	.3	2.0	67.7
	Other	32	4.3	32.3	100.0
	Total	99	13.3	100.0	
Missing	blank	646	86.7		
Total		745	100.0		

44. What do you like most about living in Springville?

q44a What do you like most about living in Springville? - first

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	small town feel	145	19.5	23.6	23.6
	the people - friendly, sense of community	94	12.6	15.3	38.9
	family - my home, family life, family activities	36	4.8	5.9	44.7
	safety - feel safe, peaceful, quiet	114	15.3	18.5	63.3
	easy access to amenities	25	3.4	4.1	67.3
	recreation opportunities	18	2.4	2.9	70.2
	government characteristics - good gov. facilities, services	4	.5	.7	70.9
	city characteristics - beautiful, old homes, clean, cultured	41	5.5	6.7	77.6

	environment - air, water, mountains, canyon, trees	38	5.1	6.2	83.7
	youth services	1	.1	.2	83.9
	low cost of living - cheaper homes, affordable	4	.5	.7	84.6
	no high density housing in neighborhood	2	.3	.3	84.9
	location	23	3.1	3.7	88.6
	slower pace	6	.8	1.0	89.6
	good quality of living/good place to live/ good family neighborhood	12	1.6	2.0	91.5
	good place to raise a family/family friendly	12	1.6	2.0	93.5
	nice feel to being here/pleasant	6	.8	1.0	94.5
	art emphasis	1	.1	.2	94.6
	other	33	4.4	5.4	100.0
	Total	615	82.6	100.0	
Missing	blank	130	17.4		
Total		745	100.0		

q44b What do you like most about living in Springville? - second

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	small town feel	45	6.0	15.1	15.1
	the people - friendly, sense of community	47	6.3	15.7	30.8
	family - my home, family life, family activities	8	1.1	2.7	33.4
	safety - feel safe, peaceful, quiet	34	4.6	11.4	44.8
	easy access to amenities	48	6.4	16.1	60.9
	recreation opportunities	22	3.0	7.4	68.2
	government characteristics - good gov. facilities, services	5	.7	1.7	69.9
	city characteristics - beautiful, old homes, clean, cultured	22	3.0	7.4	77.3

	environment - air, water, mountains, canyon, trees	26	3.5	8.7	86.0
	low cost of living - cheaper homes, affordable	5	.7	1.7	87.6
	location	6	.8	2.0	89.6
	slower pace	1	.1	.3	90.0
	good quality of living/good place to live/ good family neighborhood	5	.7	1.7	91.6
	good place to raise a family/family friendly	6	.8	2.0	93.6
	youth activities and programs	1	.1	.3	94.0
	nice feel to being here/pleasant	1	.1	.3	94.3
	art emphasis	3	.4	1.0	95.3
	other	14	1.9	4.7	100.0
	Total	299	40.1	100.0	
Missing	blank	446	59.9		
Total		745	100.0		

q44c What do you like most about living in Springville? - third

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	small town feel	11	1.5	9.2	9.2
	the people - friendly, sense of community	20	2.7	16.7	25.8
	family - my home, family life, family activities	2	.3	1.7	27.5
	safety - feel safe, peaceful, quiet	8	1.1	6.7	34.2
	easy access to amenities	24	3.2	20.0	54.2
	recreation opportunities	11	1.5	9.2	63.3
	government characteristics - good gov. facilities, services	4	.5	3.3	66.7
	city characteristics - beautiful, old homes, clean, cultured	16	2.1	13.3	80.0
	environment - air, water, mountains, canyon, trees	7	.9	5.8	85.8

	low cost of living - cheaper homes, affordable	2	.3	1.7	87.5
	no high density housing in neighborhood	1	.1	.8	88.3
	location	1	.1	.8	89.2
	slower pace	1	.1	.8	90.0
	good quality of living/good place to live/ good family neighborhood	2	.3	1.7	91.7
	good place to raise a family/family friendly	2	.3	1.7	93.3
	other	8	1.1	6.7	100.0
	Total	120	16.1	100.0	
Missing	blank	625	83.9		
Total		745	100.0		

45. What is the one thing that you feel the City could do to make Springville a better place to live?

q45a What one thing would make Springville a better place to live - first

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	recreation for kids, youth programs	6	.8	1.0	1.0
	recreation center (large like Provo's)	2	.3	.3	1.4
	more/improve recreation activities (biking, trails, tennis, swim)	12	1.6	2.1	3.5
	more/improve/enlarge parks - dog park/bathrooms/bike paths	14	1.9	2.4	5.9
	adult sports programs golf, baseball, exercise classes)	2	.3	.3	6.3
	recreational businesses (bowling alley, roller skating)	3	.4	.5	6.8
	movie theaters/play house/drive-in movie/entertainment not specified	2	.3	.3	7.1

free recycling (include just 'recycling', lumber recycling)	3	.4	.5	7.7
recycling (mandatory)	1	.1	.2	7.8
library programs/services (expand hours, collection, classes, facilities)	2	.3	.3	8.2
retail businesses (expand shopping/work/commercial growth)	78	10.5	13.6	21.8
restaurants	50	6.7	8.7	30.5
senior services/senior rec center/senior programs/senior bus	1	.1	.2	30.7
trees (more trees on north side, west side)	1	.1	.2	30.8
internet services (like Spanish fork, Google Fiber)	15	2.0	2.6	33.4
Farmer's market	1	.1	.2	33.6
Cultural events/Art City Days (concerts/movies in the park/carnivals/fairs/ Folkfest)	3	.4	.5	34.1
basic city services (snow plowing, electric, water, secondary water, clean gutters, mosquitos, lights)	5	.7	.9	35.0
better code enforcement	2	.3	.3	35.4
roads/traffic flow/roundabouts/curbs/sidewalks/cross walks/bike paths	29	3.9	5.1	40.4
traffic lights/turnout lanes	4	.5	.7	41.1
bus service/Front Runner/taxi ('dial a ride')	6	.8	1.0	42.2
health services	2	.3	.3	42.5
Art City/Art/Art Museum/art classes	2	.3	.3	42.9
yard appearance (weeds, liter, junk)	21	2.8	3.7	46.5
home appearance (incentives to improve neighborhoods)	3	.4	.5	47.0

reduce city budget/taxes/electric rates	8	1.1	1.4	48.4
improve police/fire services/animal control/speed enforcement/visibility	16	2.1	2.8	51.2
reduce population growth/less housing	30	4.0	5.2	56.4
reduce crime/gang activity	8	1.1	1.4	57.8
drug use/drug prevention	17	2.3	3.0	60.8
appearance of Main St/revitalize downtown	6	.8	1.0	61.8
more business on main street/fill empty buildings	12	1.6	2.1	63.9
nothing to improve, like it the way it is	9	1.2	1.6	65.5
high density/low cost housing/affordable housing	8	1.1	1.4	66.9
pressurized irrigation	1	.1	.2	67.1
yard waste pick-up/improve facility	3	.4	.5	67.6
historic preservation	2	.3	.3	67.9
reduce high density housing	17	2.3	3.0	70.9
snow removal issues	1	.1	.2	71.1
reduce traffic	18	2.4	3.1	74.2
reduce noise - train whistle	4	.5	.7	74.9
improve employee interaction with citizens	4	.5	.7	75.6
remove tree hazards	2	.3	.3	76.0
reduce air pollution/neighborhood stinks	2	.3	.3	76.3
reduce speeding/enforce speed limits	6	.8	1.0	77.4
highway from freeway to Mapleton	8	1.1	1.4	78.7
lower rec center fees	1	.1	.2	78.9
water pressure	1	.1	.2	79.1
better lighting in neighborhood	3	.4	.5	79.6
improve schools	4	.5	.7	80.3

	promote honesty in city officials/better use of city funds/openness in how money spent	4	.5	.7	81.0
	quit borrowing money	1	.1	.2	81.2
	quit putting rocks on road	4	.5	.7	81.9
	stop development (apartment complexes)	14	1.9	2.4	84.3
	reduce taxes	9	1.2	1.6	85.9
	affordable housing	4	.5	.7	86.6
	more employment (tech employment)	1	.1	.2	86.8
	less expensive utilities	3	.4	.5	87.3
	no more housing/manage new housing	4	.5	.7	88.0
	reduce traffic	10	1.3	1.7	89.7
	other	59	7.9	10.3	100.0
	Total	574	77.0	100.0	
Missing	blank	171	23.0		
Total		745	100.0		

q45b What one thing would make Springville a better place to live - second

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	recreation for kids, youth programs	2	.3	1.2	1.2
	more/improve recreation activities (biking, trails, tennis, swim)	5	.7	2.9	4.1
	more/improve/enlarge parks - dog park/bathrooms/bike paths	4	.5	2.4	6.5
	movie theaters/play house/drive-in movie/entertainment not specified	5	.7	2.9	9.4
	free recycling (include just 'recycling', lumber recycling)	1	.1	.6	10.0
	recycling (mandatory)	2	.3	1.2	11.2

retail businesses (expand shopping/work/commercial growth)	20	2.7	11.8	22.9
restaurants	28	3.8	16.5	39.4
trees (more trees on north side, west side)	1	.1	.6	40.0
internet services (like Spanish fork, Google Fiber)	5	.7	2.9	42.9
basic city services (snow plowing, electric, water, secondary water, clean gutters, mosquitos, lights)	1	.1	.6	43.5
better code enforcement	1	.1	.6	44.1
roads/traffic flow/roundabouts/curbs/sidewalks/cross walks/bike paths	13	1.7	7.6	51.8
bus service/Front Runner/taxi ('dial a ride')	3	.4	1.8	53.5
yard appearance (weeds, liter, junk)	5	.7	2.9	56.5
home appearance (incentives to improve neighborhoods)	1	.1	.6	57.1
reduce city budget/taxes/electric rates	1	.1	.6	57.6
improve police/fire services/animal control/speed enforcement/visibility	6	.8	3.5	61.2
reduce population growth/less housing	1	.1	.6	61.8
reduce crime/gang activity	3	.4	1.8	63.5
drug use/drug prevention	2	.3	1.2	64.7
appearance of Main St/revitalize downtown	1	.1	.6	65.3
more business on main street/fill empty buildings	1	.1	.6	65.9
pressurized irrigation	1	.1	.6	66.5
reduce high density housing	9	1.2	5.3	71.8
snow removal issues	1	.1	.6	72.4
reduce traffic	4	.5	2.4	74.7

	improve employee interaction with citizens	1	.1	.6	75.3
	reduce panhandlers-homeless	1	.1	.6	75.9
	remove tree hazards	1	.1	.6	76.5
	reduce businesses - car wash, auto shops, oil lube	1	.1	.6	77.1
	reduce air pollution/neighborhood stinks	1	.1	.6	77.6
	reduce speeding/enforce speed limits	2	.3	1.2	78.8
	highway from freeway to Mapleton	3	.4	1.8	80.6
	lower rec center fees	2	.3	1.2	81.8
	better lighting in neighborhood	4	.5	2.4	84.1
	improve schools	1	.1	.6	84.7
	stop development (apartment complexes)	3	.4	1.8	86.5
	reduce taxes	2	.3	1.2	87.6
	less expensive utilities	1	.1	.6	88.2
	no more housing/manage new housing	1	.1	.6	88.8
	reduce traffic	3	.4	1.8	90.6
	other	16	2.1	9.4	100.0
	Total	170	22.8	100.0	
Missing	blank	575	77.2		
Total		745	100.0		

q45c What one thing would make Springville a better place to live - third

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	recreation center (large like Provo's)	1	.1	2.3	2.3
	more/improve recreation activities (biking, trails, tennis, swim)	1	.1	2.3	4.7
	recreational businesses (bowling alley, roller skating)	1	.1	2.3	7.0

movie theaters/play house/drive-in movie/entertainment not specified	1	.1	2.3	9.3
library programs/services (expand hours, collection, classes, facilities)	1	.1	2.3	11.6
retail businesses (expand shopping/work/commercial growth)	3	.4	7.0	18.6
restaurants	8	1.1	18.6	37.2
internet services (like Spanish fork, Google Fiber)	1	.1	2.3	39.5
roads/traffic flow/roundabouts/curbs/sidewalks/cross walks/bike paths	1	.1	2.3	41.9
yard appearance (weeds, liter, junk)	4	.5	9.3	51.2
improve police/fire services/animal control/speed enforcement/visibility	1	.1	2.3	53.5
drug use/drug prevention	1	.1	2.3	55.8
more business on main street/fill empty buildings	1	.1	2.3	58.1
reduce high density housing	1	.1	2.3	60.5
water pressure	1	.1	2.3	62.8
lower rec center fees	2	.3	4.7	67.4
other	14	1.9	32.6	100.0
Total	43	5.8	100.0	
Missing blank	702	94.2		
Total	745	100.0		

46. To help us know what neighborhood you talked about, please put a visible “X” on the map near the location of your home. Do not use a dot – use an “X” so we know the right neighborhood.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	West Fields	74	9.9	10.4	10.4
	West Fields South	61	8.2	8.6	19.0
	north central	49	6.6	6.9	25.9
	plat A	72	9.7	10.1	36.1
	South Central	57	7.7	8.0	44.1
	North East	68	9.1	9.6	53.7
	Memorial Park	79	10.6	11.1	64.8
	Brookside	88	11.8	12.4	77.2
	Foothills	48	6.4	6.8	83.9
	Murdock	54	7.2	7.6	91.5
	Hunter Valley	53	7.1	7.5	99.0
	Camelot/Outlook	7	.9	1.0	100.0
	Total		710	95.3	100.0
Missing	blank	35	4.7		
Total		745	100.0		