



Membership Policy

The Clyde Recreation Center (CRC) was built for the recreational enjoyment of Springville residents and our guests. Patrons seek a welcome and safe atmosphere to assemble and participate in active-lifestyle activities. Please treat the facility, other patrons, and staff with respect and adhere to all CRC policies and conduct. These policies will be strictly enforced to ensure behavior does not infringe upon other's use and enjoyment of the facility.

Membership Rates

We offer 3 MO, 6 MO, and 12 MO Memberships for both Residents and Non-residents. Resident rates are lower because they are paying for the bond that built the building.

Membership Qualifications

- **Registration**
 - All initial memberships need to be purchased & upload proof of residency and dependents within one week of registration. All members do not need to be present. If they are not present when a membership is purchased, their photo will be taken and key tag assigned at their first visit.
- **Residency**
 - Springville residency must be proven before issuing a membership at the Resident rate. A utility bill within the last 2 months must be shown to tie the person to their Springville address. We do not accept driver's licenses as proof because they are not required to be updated every year.
 - If someone owns a home in Springville that they do not live in, the Resident rate is allowed because they are paying Springville property taxes (must show proof of name attached to the address). Owning a business in Springville also qualifies for the Resident rate (must show proof of ownership Tax EIN form, etc.).
- **Dependents**
 - Children/dependents 21 or younger. If they are 22+ and still claimed as a dependent, they do not qualify for the family membership.
 - Anyone purchasing a couple or family membership must bring in/email proof of dependency status. A tax form or medical insurance form is the preferred documentation.
 - Family memberships are defined as 2 adults & 4 children. Additional children will be \$25 ea for 12 MO, \$14 ea for 6 MO, or \$8 ea for 3 MO memberships are currently no additional charge. Additional fee waived until July 1, 2019.

- **Senior Couples**
 - Only one of the members on a Senior Couple Membership needs to be 60+ for them to qualify.
- **Age Requirements**
 - Age at the time of purchase.
 - If someone is 21, but will be turning 22 during their term, they can remain on their family's membership, as long as they qualify as a dependent.
 - If a child is 2, but will be turning 3 during their term, it will not change the membership level (i.e. Adult Couple to Family or Family of 6 to Family of 7), as long as they qualify as a dependent.
- **Exceptions**
 - Anyone not meeting the general guideline and feels they are in a situation that should be considered further should contact Penn Almoney palmoney@springville.org.

Membership Terms

Memberships paid in full will renew at the end of the term. Three reminders will be sent to the participant reminding them that their membership is about to expire at 30, 15, and 3 days. Memberships with a monthly payment option will renew automatically, unless the CRC is given notice to cancel the membership.

- Renewal memberships will require residency status to be verified again (upload into membership account, email, or bring in person). Dependents do not need to be verified again for renewals.
- Memberships that were purchased before the CRC completion will have the opening date as their activation date.

Springville City Employee Memberships

Springville City Employees have membership advantages depending on their job classification.

- **Full-Time**
 - \$270 toward the purchase of a pass.
 - Residency status is based on above mentioned residency guide. Family members must still qualify for dependent status.
- **Part-Time (12+ hours)**
 - \$135 toward the purchase of a pass.
 - Residency status is based on above mentioned residency guide. Family members must still qualify for dependent status.
 - Part-Time employees working and average of 12+ hours per week throughout the course of the year determined by HR.
- **Seasonal & Part-Time (under 12 hours)**
 - 20% off the purchase of a pass.
- **Clyde Recreation Center Employees**
 - Part-Time employees working at the Clyde Recreation Center will receive access to the facility if they work 8 hours a week or at least 2 classes for instructors. Access will be determined by their supervisor.
- **Card Activation**
 - The Clyde Recreation Center APP is the preferred membership pass. A key tag is available for those without smart phones that have APP capabilities.

Silver Sneakers and Silver & Fit

Silver Sneakers (SS) and Silver & Fit (S&F) is a program offered by the participant's medical insurance for which access to the CRC is paid by their insurance provider. Participants must register with their medical provider and bring in their SS or S&F card. Their SS or S&F status will be verified online, and then issued a Clyde Recreation Center Membership. This membership will grant them full membership privileges.

Corporate Memberships

Businesses interested in corporate memberships should contact Springville administration.

Membership Refunds

See Membership Cancellation Policy

Membership Cards

- It is the intent of the CRC that all patrons with Smart Phone capabilities download the Clyde RecCtr APP which has a membership barcode for check-in. Members may request a membership keytag at the time of purchase validation if they do not have Smart Phone capability. If this keytag is lost or destroyed, there is a \$5 fee to have a new keytag assigned.

Membership Benefits

- Members will be admitted to public activities such as open swim, lap swimming, water slides, leisure river, spa, open court time, fitness/spin/program studios, fitness classes, indoor track & lounge at no additional charge.
- Membership does not cover child watch, swim lessons, program enrollments, rentals, special events, and non-fitness classes.
- Members are able to make reservations a week in advance for classes.
- First registration opportunity for CRC events.
- Discounted program enrollments

Common Question(s)

- If a 3 MO Membership (6 MO, or monthly payments option) is purchased, and they want to upgrade to a 12 MO Membership, can they apply the amount they have already paid towards an Annual Membership?
 - No. The monthly payments have additional fees related to that convenience. To change from one membership to another before their contract is over, they would have to follow the refund guidelines, and then purchase a new membership.